# Schedule at a Glance

## Monday, November 11th

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7:00 am - 8:00 am</td>
<td>Registration and Continental Breakfast in the Exhibit Hall</td>
</tr>
<tr>
<td>8:00 am - 10:00 am</td>
<td>Sessions</td>
</tr>
<tr>
<td>10:00 am - 10:20 am</td>
<td>Networking Break in the Exhibit Hall</td>
</tr>
<tr>
<td>10:25 am - 12:25 pm</td>
<td>Sessions</td>
</tr>
<tr>
<td>12:30 pm - 1:30 pm</td>
<td>Networking Lunch in the Exhibit Hall</td>
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<tr>
<td>1:35 pm - 3:00 pm</td>
<td>Sessions</td>
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<tr>
<td>3:00 pm - 3:20 pm</td>
<td>Networking Break in the Exhibit Hall</td>
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<tr>
<td>3:25 pm - 5:00 pm</td>
<td>Sessions</td>
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<tr>
<td>5:00 pm - 7:00 pm</td>
<td>Opening Cocktail Reception in the Exhibit Hall</td>
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## Tuesday, November 12th

<table>
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<tr>
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<tbody>
<tr>
<td>7:00 am - 8:00 am</td>
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<tr>
<td>8:05 am - 9:10 am</td>
<td>Sessions</td>
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<tr>
<td>9:10 am - 9:30 am</td>
<td>Networking Break in the Exhibit Hall</td>
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<tr>
<td>9:30 am - 11:40 am</td>
<td>Sessions</td>
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<tr>
<td>11:45 am - 12:45 pm</td>
<td>Networking Lunch in the Exhibit Hall</td>
</tr>
<tr>
<td>12:50 pm - 2:15 pm</td>
<td>Sessions</td>
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<tr>
<td>2:15 pm - 2:35 pm</td>
<td>Networking Break in the Exhibit Hall</td>
</tr>
<tr>
<td>2:40 pm - 5:00 pm</td>
<td>Sessions</td>
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<tr>
<td>5:00 pm - 7:00 pm</td>
<td>Closing Cocktail Reception in the Exhibit Hall</td>
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</tbody>
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## Wednesday, November 13th

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>7:00 am - 8:00 am</td>
<td>Continental Breakfast in the Foyer</td>
</tr>
<tr>
<td>8:00 am - 9:10 am</td>
<td>Sessions</td>
</tr>
<tr>
<td>9:10 am - 9:30 am</td>
<td>Networking Break in the Foyer</td>
</tr>
<tr>
<td>9:30 am - 11:40 am</td>
<td>Sessions</td>
</tr>
<tr>
<td>11:45 am - 12:45 pm</td>
<td>Networking Lunch in the Foyer</td>
</tr>
<tr>
<td>1:00 pm - 2:00 pm</td>
<td>Closing Keynote</td>
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<tr>
<td>2:00 pm</td>
<td>Meeting Adjourns</td>
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</table>
CELEBRITY KEYNOTES:

**GEORGE W. BUSH**
43rd President of the United States of America
Sponsored by:

**NIKKI HALEY**

**PEYTON MANNING**
NFL Legend

KEYNOTES:

**MIKE BUTLER**
President, Strategy and Operations, Providence

**VENKAT BHAMIDIPATI**
MBA, Executive Vice President and Chief Financial Officer, Providence

**JOHN COURIS**
President and Chief Executive Officer, Tampa General Hospital

**LAURA FORESE**
MD, Executive Vice President, Chief Operating Officer, NewYork-Presbyterian

**JAMES H. HINTON**
Chief Executive Officer, Baylor Scott & White Health

**CARTER DREDGE**
Chief Transformation Officer, SSM Health

**DANIEL MORISSETTE**
Chief Financial Officer, CommonSpirit Health

**CHUCK D. STOKES**
President and Chief Executive Officer, Memorial Hermann Health System

**ELIZABETH NABEL**
MD, President, Brigham Health

**PETER WT PISTERS**
MD, MHCM, President, University of Texas MD Anderson Cancer Center

**PENNY WHEELER**
MD, President and Chief Executive Officer, Allina Health
KEYNOTES

FEATURED KEYNOTE PANELISTS

Tina Freese Decker
President and Chief Executive Officer, Spectrum Health

Michael Ugwueke
MPA, DHA, FACHE, President and Chief Executive Officer, Methodist Le Bonheur Healthcare

Fred Hargett
Executive Vice President and Chief Financial Officer, Novant Health

Elliot Joseph
Former Chief Executive Officer, Hartford HealthCare

Kathy Lancaster
Executive Vice President and Chief Financial Officer, Kaiser Permanente

Dennis Laraway
Chief Financial Officer, Banner Health

Peter WT Pisters
MD, MHCM, President, The University of Texas MD Anderson Cancer Center

David Reich
MD, President and Chief Operating Officer, The Mount Sinai Hospital

Wendy Rheault
PT, PhD, FASAHP, FNAP, President and Chief Executive Officer, Rosalind Franklin University

John Starcher Jr., Esq.
President and Chief Executive Officer, Bon Secours Mercy Health

Johnese Spisso
MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System; Associate Vice Chancellor, UCLA Health Sciences

Tony Tedeschi
MD, Chief Executive Officer, Detroit Medical Center

Teri G. Fontenot
FACHE, Former President and Chief Executive Officer, Woman’s Hospital

Lynn Simon
MD, MBA, President, Clinical Operations and Chief Medical Officer, Community Health Systems

Neil de Crescenzo
President and Chief Executive Officer, Change Healthcare

Terika Richardson
FACHE, President, Advocate Lutheran General Hospital

Jaewon Ryu
MD, JD, President and Chief Executive Officer, Geisinger
# Conference Agenda

## Monday, November 11, 2019

### Concurrent Sessions:

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<thead>
<tr>
<th>Track</th>
<th>Description</th>
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<tr>
<td>A</td>
<td>Keynotes, Strategy, Execution, Leadership and More</td>
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<td>B</td>
<td>CEOs: Strategy, Execution, Leadership and More</td>
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<td>Pharmacy Leadership in the C-Suite</td>
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### Columbus AB

**B. How Clinical Quality Drives Success in Virtual Care Delivery**
- Shayan Vyas, MD, MBA, FAAP, Vice President, Innovations and Quality, Hospitals and Health Systems, Teladoc Health

### Columbus CD

**C. The Substance Abuse Epidemic: How Major Provider Organizations use Virtual Care**
- Kerry Palakanis, DNP, CRNP, Executive Director, Connect Care Operations, Intermountain Healthcare
- Victoria Rodino, PhD, Director, Telehealth Operations, Children's Health Dallas
- AJ Peterson, Vice President and General Manager, Interoperability & Consumer Engagement, Netsmart Technologies
- Moderated by Shawn Farrell, Senior Vice President, Clinical Services, American Well

### Columbus EF

**D. Sailing into Population Health without Sinking your Ship**
- Jeffrey Thompson, MD, Executive Advisor and Chief Executive Emeritus, Gundersen Health System

### Columbus IJ

**E. Key Thoughts on Improving Your Revenue Cycle: What Are the 5 to 7 Things Every System Should Be Doing?**
- Kelley Blair, Senior Vice President and General Manager, Health Systems & Corporate Revenue Cycle Services, Change Healthcare
- Conrad Coopersmith, Chief Revenue Officer, VisitPay
- Nicholas Mendyka, Vice President, System Finance Operation, Allina Health
- Moderated by Amanda K. Roenius, JD, Associate, McGuireWoods LLP

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**7:00 - 8:00 am**

**Continental Breakfast in the Exhibit Hall**

**8:00 - 8:30 am**

**Grand Ballroom AB**

**A. Keynote**
- Mike Butler, President, Strategy and Operations, Providence
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Health Care Reform: Ideas for Leaders

**8:35 - 9:15 am**

**Grand Ballroom AB**

**A. Keynote Panel: The Most Pressing Issues Facing Health Systems in 2020**
- Lynn Simon, MD, MBA, President, Clinical Operations and Chief Medical Officer, Community Health Systems
- Jaewon Ryu, MD, JD, President and Chief Executive Officer, Geisinger
- Tina Freese Decker, MHA, MSIE, FACHE, President and Chief Executive Officer, Spectrum Health
- John Starcher Jr., Esq., President and Chief Executive Officer, Bon Secours Mercy Health
- Moderated by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Health Care Reform: Ideas for Leaders

**9:20 - 10:00 am**

**Grand Ballroom AB**

**A. Creating Healthcare Leaders**
- Peter D. Banko, President and Chief Executive Officer, Centura Health
- Edmund S. Sabanegh Jr., MD, President, Main Campus and Regional Hospitals, Cleveland Clinic Health System
- James F. Kravec, MD, FACP, Market Chief Clinical Officer - Youngstown, Bon Secours Mercy Health
- Imran Andrabi, MD, President and Chief Executive Officer, ThedaCare
- Moderated by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker's Healthcare
CONFERENCE AGENDA

MONDAY, NOVEMBER 11, 2019

Concurrent Sessions:

TRACK A – Keynotes, Strategy, Execution, Leadership and More

TRACK B – CEOs: Strategy, Execution, Leadership and More

TRACK C – CEOs: Strategy, Execution, Leadership and More

TRACK D – CEOs: Strategy, Execution, Leadership and More

TRACK E – CFOs: Finance, Strategy, Execution and More

TRACK F – CFOs: Finance, Strategy, Execution and More

TRACK G – Thought Leadership

TRACK H – Thought Leadership

TRACK I – Pharmacy Leadership in the C-Suite

Columbus KL

F. How Does Financial Leadership Ensure Revenue Cycle Management is Effective and Efficient?
- Craig Richmond, CPA, Executive Vice President and Chief Financial Officer, The MetroHealth System
- Michele Napier, Chief Revenue Officer, Orlando Health
- Marty Hutson, Chief Financial Officer, Coffee Regional Medical Center
- Alice Pope, MBA, CPA, Chief Financial Officer, Inova Health
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

Grand Suite 5

H. Shared Risk Starts with Shared Clinical Vision
- Jason Mitchell, MD, Senior Vice President, Chief Medical and Clinical Transformation Officer, Presbyterian Healthcare Services

Randolph 1AB

I. Pharmacy, Precision Medicine and Key Ideas on Leadership
- Jess de Jesus, PharmD, MBA/HCM, FACHE, Chief Pharmacy Officer, UCLA Health
- Sun Lee-Such, PharmD, FACHE, MBA, BCPS, Vice President, Pharmacy Services, Amita Health
- Indu Lew, PharmD, Senior Vice President and Chief Pharmacy Officer, RWJBarnabas Health
- Angie Choiniere, RPh, Pharmacy Accreditation and Regulatory Compliance Officer, Ochsner Health System
- Moderated by Julie K. Letwat, JD, Counsel, McGuireWoods LLP

10:00 - 10:20 am

NETWORKING BREAK - COFFEE IN THE EXHIBIT HALL

10:25 - 11:05 am

Grand Ballroom AB

A. Executive Interview with Paul Black, CEO of Allscripts
- Paul Black, Chief Executive Officer, Allscripts
- Interviewed by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker’s Healthcare

Columbus AB

B. The CEO Paradox: Can You Really Have Volume and Value?
- Caitlin Beck Stella, Chief Executive Officer, Joe DiMaggio Children’s Hospital and Pediatric Services, Memorial Healthcare System
- Kate Henderson, MHA, Regional Hospital President, Seton Healthcare, Ascension Health
- Divya Joshi, MD, MMM, CPE, FAAP, FACPE, Chief Executive Officer, OSF HealthCare Children's Hospital of Illinois and OSF HealthCare Children's Services
- Moderated by Rick Stevens, President, Christian Hospital

Columbus CD

C. Key Issues for Critical Access, Rural and Safety Net Hospitals
- Austin Reeder, Vice President, Hospital Operations and Throughput, Ochsner Medical Center - New Orleans
- Scott Street, MHA, FACHE, Chief Executive Officer, Medical Center of South Arkansas
- Rob Fallowell, MHA, Chief Executive Officer, The Fallowell Company
- Moderated by Timothy J. Fry, JD, Associate, McGuireWoods LLP

Columbus EF

D. Budgeting for Operations and Capital in a Changing World
- Corey Palasota, Director, VMG Health
- Marty Hutson, Chief Financial Officer, St. Mary’s Health System
- Craig Richmond, CPA, Executive Vice President and Chief Financial Officer, The MetroHealth System
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare
MONDAY, NOVEMBER 11, 2019
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**Columbus IJ**

**E. Clinical Integration, Data Analytics and More**
- Amy Compton-Phillips, MD, Executive Vice President and Chief Clinical Officer, Providence
- Shawn McBride, Vice President/General Manager, Wavemark Supply Management & Workflow Solutions, Cardinal Health
- Nancy Vish, PhD, RN, NEA-BC, President, Chief Nursing Officer, Baylor Scott & White Heart and Vascular Hospital Dallas and Fort Worth
- Moderated by Laura Dyrda, Editor-in-Chief, Becker’s ASC Review, Becker’s Spine Review, Becker’s Healthcare

**Columbus KL**

**F. 3 Changes to Make to Improve Your Revenue Cycle in 2020**
- Bashar Naser, Chief Financial Officer, Gerald Champion Regional Medical Center
- Anthony Seminaro, Chief Financial Officer, Youngstown Region, Mercy Health
- Joe Felkner, MHA, CPA, Executive Vice President and Chief Financial Officer, Health First
- Moderated by Brian Silverstein, MD, Director, The Chartis Group

**Grand Suite 3**

**G. Integrating Clinical and Operations Teams**
- Matt Hanley, MD, MBA, Chief Clinical Officer, SSM Health

**Randolph 1AB**

**I. Key Thoughts on Controlling Pharmacy Costs: Lessons from Leadership**
- Onisis Stefas, PharmD, MBA, Vice President, Chief Pharmacy Officer, Northwell Health
- John H. Grubbs, MS, MBA, RPh, Chief Pharmacy Officer, University of California Health
- Christopher R. Fortier, PharmD, FASHP, Chief Pharmacy Officer, Massachusetts General Hospital
- Michael Brown, RPh, Vice President, Managed Services, Cardinal Health
- Amy Gutierrez, PharmD, Senior Vice President, Chief Pharmacy Officer, Kaiser Permanente
- Moderated by Lovie Rodgers, PharmD, MPH, Clinical Pharmacist, LCMC Healthcare Partners, LCMC Health

11:10 - 11:40 am

**A. KEYNOTE**
- Penny Wheeler, MD, President and Chief Executive Officer, Allina Health
- Interviewed by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker’s Healthcare

11:45 am - 12:25 pm

**A. KEYNOTE PANEL: What Outside Disruptive Forces are Impacting Healthcare – How to Adjust Your Strategy to Stay Competitive**
- Elliot Joseph, Former Chief Executive Officer, Hartford HealthCare
- Michael Ugwueke, MPA, DHA, FACHE, President and Chief Executive Officer, Methodist Le Bonheur Healthcare
- Johnese Spisso, MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System; Associate Vice Chancellor, UCLA Health Sciences
- Teri G. Fontenot, FACHE, Former President and Chief Executive Officer, Woman’s Hospital
- Moderated by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare
Thank You to Our Conference Guide Sponsor:

CONFERENCE AGENDA

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12:30 - 1:30 pm

NETWORKING LUNCHEON IN THE EXHIBIT HALL

1:35 - 2:15 pm

Grand Ballroom AB

A. CEOs in the Hot Seat: Leaders Address Your Burning Questions on Greatest Risks, Gender & Millennial Issues, Culture vs. Cost and Organizational Fear
- Johnese Spisso, MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System; Associate Vice Chancellor, UCLA Health Sciences
- Brian Adams, Market Chief Executive Officer, AdventHealth Central Florida
- Nancy Vish, PhD, RN, NEA-BC, President, Chief Nursing Officer, Baylor Scott & White Heart and Vascular Hospital Dallas and Fort Worth
- Moderated by Delia Passi, Chief Mission Officer, Women's Choice Award®

Columbus AB

B. How Small and Midsize Hospitals Can Thrive and Deliver Great Quality
- Emmett C. Schuster, MHA, Interim Chief Executive Officer, Willapa Harbor Hospital
- Brian Sinotte, FACHE, President, Community Health and Hospital Division of Ingalls Memorial Hospital, University of Chicago Medicine
- Steven Airhart, Group Chief Executive Officer, Hartgrove Behavioral Health System and Garfield Park Behavioral Hospital
- Moderated by Anuja Vaidya, Assistant Editor, Becker's Healthcare

C. Creating a Culture of Urgency in Order to Drive Performance in a Value-Based Reimbursement Environment
- Alan Lieber, President, Overlook Medical Center; Vice President, Atlantic Health System
- John Audett, MD, MBA, FACP, CPE, Chief Medical Officer, Overlook Medical Center

Columbus EF

D. WORKSHOP: Surgery Migration and Mitigating Risk for Hospitals without an ASC Plan: Case Studies and Financial Considerations of CMS Rules and Payer Direction
- I. Naya Kehayes, MPH, Principal, ECG Management Consultants
- Sean Hartzell, MBA, Associate Principal, ECG Management Consultants

Sponsored By:

Columbus IJ

E. Creating a Culture of Urgency in Order to Drive Performance in a Value-Based Reimbursement Environment
- Alan Lieber, President, Overlook Medical Center; Vice President, Atlantic Health System
- John Audett, MD, MBA, FACP, CPE, Chief Medical Officer, Overlook Medical Center

Columbus KL

F. CFO Leadership: Strategies for a Successful Hospital / System
- Michael Connelly, CPA, FACHE, Executive Vice President and Chief Financial Officer, MelroseWakefield Healthcare Inc.
- Shelly Schorer, FHFMFA, MBA, Chief Financial Officer Northern California Division, CommonSpirit Health
- Bradley Haws, MBA, Associate Vice President for Finance and Chief Financial Officer, University of Iowa Health Care
- Melinda S. Hancock, CPA, FHFMFA, Chief Administrative and Financial Officer, VCU Health System
- Moderated by Amanda K. Roenius, JD, Associate, McGuireWoods LLP
MONDAY, NOVEMBER 11, 2019

Concurrent Sessions:

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**TRACK G** – Thought Leadership

**TRACK H** – Thought Leadership

**TRACK I** – Pharmacy Leadership in the C-Suite

**Grand Suite 5**

**H. The Evolving Role of the CMO**
- Joan Boomsma, MD, MBA, Chief Medical Officer, MaineHealth
- Gabrielle Gaspar, MD, MPH, MBA, Chief Medical Officer, Northern California Group, Tenet Healthcare
- Lynn Simon, MD, MBA, President, Clinical Operations and Chief Medical Officer, Community Health Systems
- Moderated by Laura Dyrd, Editor-in-Chief, Becker's ASC Review, Becker's Spine Review, Becker's Healthcare

**Randolph 1AB**

**I. Technology to Improve Pharmacy Operations**
- John H. Grubbs, MS, MBA, RPh, Chief Pharmacy Officer, University of California Health
- Kelley Curtis, PharmD, MBA, Chief Pharmacy Officer, St. Luke’s Health System
- Mike Brownlee, PharmD, MS, FASHP, Chief Pharmacy Officer, University of Iowa Health Care
- Jessica Daley, PharmD, MS, Vice President, HC Pharmacy and Supply Chain Commercial Services, UPMC
- Moderated by Timothy J. Fry, JD, Associate, McGuireWoods LLP

2:20 - 3:00 pm

**Grand Ballroom AB**

**A. The Future of Academic Medicine: How to Monetize Expertise, Diversify Revenue and Advance Clinical Innovation**
- Jeffrey R. Balser, MD, PhD, Dean, Vanderbilt University School of Medicine; President and Chief Executive Officer, Vanderbilt University Medical Center

**Columbus CD**

**C. Getting Disruptive: Rethinking Leadership Strategies of Women in Healthcare**
- Astra Garner, LCPC, Vice President, Clinical Advancement, KVC Hospitals
- Imelda Dacones, MD, President and Chief Executive Officer, Northwest Permanente
- Carolyn Koenig, Chief Administrative Officer, SSM Health
- Sylvia Romm, MD, MPH, FAAP, Chief Innovation Officer, Atlantic Health System
- Moderated by Kate Carow, MBA, FACHE, Principal, Carow Consulting

**Columbus EF**

**D. New Ideas in Healthcare Reform**
- Maria Ryan, PhD, APRN, Chief Executive Officer, Cottage Hospital

**Columbus IJ**

**E. The Evolving Role of the CFO**
- Jeanette Wojtalewicz, MHA, Senior Vice President and Chief Financial Officer, CHI Health
- Nicholas Mendyka, Vice President, System Finance Operations, Allina Health
- Doug Welday, Chief Financial Officer, NorthShore University HealthSystem
- Kris Zimmer, Chief Financial Officer, SSM Health
- Mike Browning, CPA, MBA, Senior Vice President and Chief Financial Officer, OhioHealth
- Moderated by Dan Michelson, Chief Executive Officer, Strata Decision Technology

**Columbus AB**

**B. Social Determinants of Health and Healthy Aging**
- Randy Oostra, DM, FACHE, President and Chief Executive Officer, ProMedica Health System
### TRACK A - Keynotes, Strategy, Execution, Leadership and More

- ZoeDoc

### TRACK B - CEOs: Strategy, Execution, Leadership and More

### TRACK C - CEOs: Strategy, Execution, Leadership and More

### TRACK D - CEOs: Strategy, Execution, Leadership and More

### TRACK E - CFOs: Finance, Strategy, Execution and More

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#### MONDAY, NOVEMBER 11, 2019

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<td>F. How to Thrive in Times of Changing Reimbursement: Observations, Thoughts and Methods</td>
<td>Robert Flannery, CPA, Senior Vice President and Chief Financial Officer, UW Health; Brad Fetters, Managing Director, BRG</td>
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<td>Grand Suite 3</td>
<td>G. Core Thoughts on Improving Staff and Patient Experience and Engagement: Top 3 Suggestions</td>
<td>Thomas Miller, MD, MBA, Chief Medical Officer, University of Utah Health; Thomas J. Quatroche Jr., PhD, President and Chief Executive Officer, Erie County Medical Center Corporation; Brian Zimmerman, Custom Content Editor, Becker’s Healthcare</td>
</tr>
<tr>
<td>Grand Suite 5</td>
<td>H. WORKSHOP: Embracing Innovative Robotic Technology That Aligns to Quadruple Aim</td>
<td>Allen Harrison, President and Chief Executive Officer, Methodist Healthcare System</td>
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#### Columbus KL

**F. How to Thrive in Times of Changing Reimbursement: Observations, Thoughts and Methods**

- Robert Flannery, CPA, Senior Vice President and Chief Financial Officer, UW Health
- Brad Fetters, Managing Director, BRG | Prism Healthcare
- Angie Choiniere, RPh, Pharmacy Accreditation and Regulatory Compliance Officer, Ochsner Health System
- Moderated by Mackenzie Bean, Managing Editor, Becker’s Healthcare

#### Grand Suite 3

**G. Core Thoughts on Improving Staff and Patient Experience and Engagement: Top 3 Suggestions**

- Thomas Miller, MD, MBA, Chief Medical Officer, University of Utah Health
- Thomas J. Quatroche Jr., PhD, President and Chief Executive Officer, Erie County Medical Center Corporation
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

#### Randolph 1AB

**I. The Opioid Crisis and Pharmaceutical Care in Health Systems**

- Binita Patel, PharmD, MS, Vice President, Pharmacy Services, Memorial Hermann Health System
- Paul Bush, PharmD, MBA, BCPS, FASHP, Chief Pharmacy Officer, Duke University Hospital
- Lynn Eschenbacher, PharmD, MBA, FASHP, Chief Pharmacy Officer, Ascension
- Rishi Patel, PharmD, MBA, AAHIVP, Senior Vice President, Pharmacy Services and Chief Pharmacy Officer, CAN Community Health
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

**3:00 - 3:20 pm**

**NETWORKING BREAK - COFFEE IN THE EXHIBIT HALL**

**3:25 - 3:55 pm**

**Grand Ballroom AB**

**A. KEYNOTE**

- Daniel Morissette, Senior Executive Vice President and CFO of Dignity Health; CFO of CommonSpirit Health

**4:00 - 5:00 pm**

**Grand Ballroom AB**

**A. KEYNOTE: Remarks by Ambassador Nikki Haley**

- Interviewed by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

**5:00 - 7:00 pm**

**OPENING COCKTAIL RECEPTION AND EXHIBITS**

- Open bar
- Hors d’oeuvres and sushi
- Raffles with great prizes
- Networking with 100+ brilliant exhibitors and sponsors
- Booth Bingo giving back to local charities, with a chance at $500 cash
- Selfie Station
# TUESDAY, NOVEMBER 12, 2019

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### 7:00 - 8:00 am

**CONTINENTAL BREAKFAST IN THE EXHIBIT HALL**

### 8:05 - 8:35 am

**Grand Ballroom AB**

**A. KEYNOTE INTERVIEW:** What’s Old is New (Again): Putting People First
- John Couris, President and Chief Executive Officer, Tampa General Hospital
- Interviewed by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker’s Healthcare

### 8:40 - 9:10 am

**Grand Ballroom AB**

**A. KEYNOTE:** Establishing a Culture of High Reliability – Memorial Hermann’s 11-Year Journey
- Chuck Stokes, President and Chief Executive Officer, Memorial Hermann Health System

### 9:10 - 9:30 am

**NETWORKING BREAK - COFFEE IN THE EXHIBIT HALL**

### 9:30 - 10:10 am

**Grand Ballroom AB**

**A. KEYNOTE PANEL:** What Does the Successful System of the Future Look Like? Strategies to Continue, or Changes That Need to Be Made for System Success
- Wendy Rheault, PhD, PT, FASAHP, FNAP, President and Chief Executive Officer, Rosalind Franklin University
- Tony Tedeschi, MD, Chief Executive Officer, Detroit Medical Center
- Neil de Crescenzo, President and Chief Executive Officer, Change Healthcare
- Dennis Laraway, Chief Financial Officer, Banner Health
- Moderated by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker’s Healthcare

**Columbus AB**

**B. KEYNOTE INTERVIEW**
- Venkat Bhamidipati, MBA, Executive Vice President and Chief Financial Officer, Providence
- Interviewed by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

### 10:15 - 10:55 am

**Grand Ballroom AB**

**A. Key Market Area Disruptions and Changes and How to Respond**
- Robin Damschroder, CPA, Executive Vice President and Chief Financial Officer, Henry Ford Health System
- Phillip M. Kambic, President and Chief Executive Officer, Riverside HealthCare
- Tatyana Popkova, MSM, Chief Strategy Officer, Rush University System for Health
- Moderated by Molly Gamble, Editor-in-Chief and Vice President, Editorial, Becker’s Healthcare

**Columbus AB**

**B. Key Steps to Innovation and Innovation Programs: What Does It Mean? What Does Success Look Like and Why Is It So Important?**
- Grant Wicklund, President and Chief Executive Officer, Lutheran Medical Center
- Marco Costa, MD, PhD, MBA, President, Western Region Hospitals, University Hospitals
- Rhett Stover, MHA, FACHE, Chief Executive Officer, Oklahoma State University Medicine
- Ian G. Worden, Chief Operating Officer, CHI Franciscan
- Moderated by Mackenzie Bean, Managing Editor, Becker’s Healthcare

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**Columbus CD**

**C. From the Bedside to the Boardroom**
- Mary Chatman, President, WellStar Kennestone and Windy Hill Hospitals; Senior Vice President, WellStar
- Candice Saunders, President and Chief Executive Officer, WellStar
- Moderated by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker and Educator; Author, *Managing Healthcare Reform: Ideas for Leaders*

**Columbus EF**

**D. Key Thoughts on Developing a Strategy for Your Hospital or Health System: What Are the Most Important Decisions to Make?**
- Arthur Klein, President, Mount Sinai Health Network
- George Lewis, MBA, President, Kettering Physician Network
- Jennifer Weiss Wilkerson, Vice President and Chief Strategy Officer, Sheppard Pratt Health System
- Moderated by Anuja Vaidya, Assistant Editor, Becker's Healthcare

**Columbus IJ**

**E. Striking the Balance Between Financial and Quality Initiatives**
- Suresh Gunasekaran, Chief Executive Officer, University of Iowa Hospitals & Clinics
- Ketul J. Patel, Chief Executive Officer, CHI Franciscan and Senior Vice President, Divisional Operations, Pacific Northwest, Catholic Health Initiatives/CommonSpirit Health
- Tejas Gandhi, Chief Operating Officer, Baystate Medical Center
- Moderated by Jean Ann Larson, MD, FACHE, LFHIMSS, FIISE, Chief Leadership Development Officer, UAB Health System

**Columbus KL**

**F. Key Thoughts on Data and Analytics for Value-Based Care: What Does It Take to Get the Data You Need and Get It to the Right People? What Kind of Investment Is Needed and How Do You Make Improvements?**
- Cheryl Sadro, Chief Financial Officer, University of Texas Medical Branch
- Kevin Manemann, Executive Vice President and Chief Executive, Physician Enterprise, Providence; President and Chief Executive Officer, St. Joseph Heritage Healthcare
- Jason Sutton, Chief Financial Officer, Baylor Scott & White Medical Center-Uptown
- Jeff Wang, Head of Strategy and Business Development, North America, Philips
- Moderated by Rosemary Plorin, President and Chief Executive Officer, Lovell Communications

**Grand Suite 3**

**G. The Other California: Lessons from a Children’s Health System in the Appalachia of the West**
- Todd Suntrapak, President and Chief Executive Officer, Valley Children’s Healthcare

**Grand Suite 5**

**H. WORKSHOP: Information Imperatives for Successful Payer-Provider Collaboration**
- Lynda Rowe, Senior Advisor, Value-Based Markets, InterSystems

Sponsored By:
TUESDAY, NOVEMBER 12, 2019

Concurrent Sessions:

**Randolph 1AB**

I. Cost Containment and Combating Drug Shortages: Ideas from Pharmaceutical Leaders
- Shaun Phillips, PharmD, MBA, Vice President, Ambulatory Operations, Bronson Healthcare
- Nicole Shoquist, PharmD, MBA, Chief Pharmacy Officer, JPS Health Network
- Kevin Colgan, MA, FASHP, Vice President and Chief Pharmacy Officer, University of Chicago Medicine
- Moderated by Ayla Ellison, Managing Editor, Becker's Healthcare

Columbus G

J. Leadership in Times of Disaster: Lessons for the C-Suite
- Alan Keesee, FACHE, Chief Executive Officer, Capital Regional Medical Center
- Stanley Marks, MD, FACS, Senior Vice President and Chief Medical Officer, Memorial Healthcare System
- Robin Davis, MPA, CEM, CHPCP, Director, Emergency Management and Healthcare Continuity, Memorial Hermann Health System
- Moderated by Robert Frantz, MD, President, West Group, TeamHealth

11:00 - 11:40 am

**Grand Ballroom AB**

A. The Best Initiative and Change We Made in the Last Year and How We Did It
- Lisa Earnhardt, Executive Vice President, Medical Devices, Abbott
- James Hereford, President and Chief Executive Officer, Fairview Health Services
- Steven Goldstein, President and Chief Executive Officer, Strong Memorial Hospital
- Moderated by Dan Nielsen, Founder, Chief Executive Officer and Publisher, America’s Healthcare Leaders

**Columbus AB**

B. Separating Fact from Fiction: Demystifying AI, Blockchain and Other Disruptors
- Craig J. Freeman, Managing Partner, Vista Analytics LLC
- Fabian Stone, Associate Vice President, Revenue Cycle and Health Information Management, Duke University Health System
- Moderated by David Wildebrandt, Managing Director, BRG | Prism Healthcare

**Columbus CD**

C. Building a Sustainable Business Model for Community Hospitals
- Jeff Joyner, President, A.O. Fox Hospital
- Katherine J. Bunting, PhD, MSN, RN, LNHA, FMH, President and Chief Executive Officer, Fairfield Memorial Hospital
- Moderated by Anuja Vaidya, Assistant Editor, Becker's Healthcare

**Columbus EF**

D. Current Issues and Trends in Payer/Provider Relationships and What They Mean for Healthcare Leadership
- Lisa Vance, Chief Executive Officer, Oregon Region, Providence Health & Services
- Alan Hughes, President, Healthcare and Life Sciences, NTT DATA
- Arthur Klein, MD, President, Mount Sinai Health Network
- Moderated by Morgan Haefner, Editor, Becker's Healthcare

**Columbus KL**

F. CFO Panel Discussion: Top Issues and Focus Areas for CFOs for 2020
- Jeff Daneff, MBA, MS-BIA, Chief Financial Officer, Porter Health Care System
- Pamela Hess, CPA, Chief Financial Officer, Saint Thomas Midtown Hospital and Saint Thomas West Hospital
- Rene Suntay, Chief Financial Officer, Meadville Medical Center
- Jeff Hurst, Executive Vice President, Client Success, Waystar
- Moderated by Emily Rappleye, Managing Editor, Becker's Healthcare
TUESDAY, NOVEMBER 12, 2019

Concurrent Sessions:

|---|---|---|---|---|---|---|---|---|---|

**H. Strategies for Countering Physician Burnout and Retaining Physician Employment**
- Brian Stein, MD, Associate Chief Medical Officer, Rush University Medical Center
- Kert Anzilotti, MD, Chief Medical Officer, Acute Care, Christiana Care Health System
- Travis Singleton, Executive Vice President, Merritt Hawkins
- Duke Anderson, President and Chief Executive Officer, Hillsdale Hospital
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

**Randolph 1AB**

**I. Strategies and Technology To Combat the Opioid Epidemic in Hospitals**
- Karen M Ryle, MS, RPh, Director, Outpatient Pharmacy, Massachusetts General Hospital
- Deborah Simonson, PharmD, Vice President, Pharmacy Services, Ochsner Health System
- Thomas L. Heleotis, MD, CPE, Chief Medical Officer, Monmouth Medical Center, RWJBarnabas Health
- Steve Johnson, PhD, Vice President, Lewin Group
- Moderated by Helen Figge, BS, PharmD, MBA, CPHIMS, FHIMSS, Chief Strategy Officer, MedicaSoft; Adjunct Professor, Global Healthcare Management, Massachusetts College of Pharmacy and Health Sciences; Senior Adviser, National Health IT Collaborative for the Underserved; Board Member, New York HIMSS; Chair, Innovation Committee, Health 2.0 Boston

**Columbus G**

**J. Using Data Analytics To Improve the Bottom Line**
- Matt Carroll, Senior Director, US Market Access and Custom Analytics, Intuitive
- Phillip M. Kambic, President and Chief Executive Officer, Riverside Medical Center
- Kevin Manemann, Executive Vice President and Chief Executive, Physician Enterprise, Providence; President and Chief Executive Officer, St. Joseph Heritage Healthcare
- Moderated by Erin E. Dine, JD, Associate, McGuireWoods LLP

**Lunch & Learn Workshop: Combating the Opioid Epidemic: Our Role as Provider, Community Leader and Employer**
- Attila G. Kett, MD, MBA, Chairman, Anesthesia Department and Director, Obstetric Anesthesia, Saint Peter’s University Hospital
- Margaret Drozd, MSN, RN, APRN-BC, Director, Community Mobile Health Services and Co-Chair, Opioid Task Force, Saint Peter’s University Hospital

**NETWORKING LUNCHEON IN THE EXHIBIT HALL**

**12:50 - 1:30 pm**

**Grand Ballroom AB**

**A. Health System Digital Enterprise Strategies**
- Howard P. Kern, President and Chief Executive Officer, Sentara Healthcare

**Columbus AB**

**B. Diversity in Business, Healthcare and Professional Services**
- Mary Boosalis, President and Chief Executive Officer, Premier Health
- Shikha Jain, MD, FACP, Assistant Professor of Medicine, Hematology, Oncology and Cell Therapy; Physician Director, Media Relations, Rush University Cancer Center, Rush University Medical Center
- Moderated by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

**Columbus EF**

**D. Telehealth and Leadership**
- Shafiq Rab, Senior Vice President and Chief Information Officer, Rush University Medical Center and Rush University System for Health
- Giovanni Piedimonte, Vice President, Research, Tulane University
- Moderated by Rosemary Plorin, President and Chief Executive Officer, Lovell Communications
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CONFEREE AGENDA

TUESDAY, NOVEMBER 12, 2019
Concurrent Sessions:

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Columbus IJ

E. Top 3 Concerns for Chief Financial Officers in 2020 and What To Do About Them
- Jason Standifird, Consultant, Tarimick Group; former Finance Leader, Envision
- Mark Anderson, Chief Financial Officer, North Oaks Health System
- Moderated by Emily Rappleye, Managing Editor, Becker’s Healthcare

Grand Suite 3

G. Transforming Healthcare with the Power of Innovation
- Suzanne Anderson, MBA, President, Virginia Mason Medical Center; Executive Vice President, Virginia Mason Health System

Randolph 1AB

I. It’s Not Burnout, it’s CHAOS (Chronic Healthcare Associated Occupational Stress) – Navigating The Impact of Physician Disengagement on Healthcare Delivery
- Fayola Edwards-Ojeba, MD, Founder and Chief Executive Officer, RechargedMD

Columbus G

J. Key Steps to Improve Staff Safety and Ideas for 2020
- Brent D. Lang, President and Chief Executive Officer, Vocera
- Michael Hildebrand, Chief of Staff, Prisma Health; President Greenville Health Authority
- Brian Stein, Associate Chief Medical Officer, Rush University Medical Center
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

1:35 - 2:15 pm

Grand Ballroom AB

A. Collaboration, Innovation and Reinvention: New Ideas and New Ways to Deliver on the Promise of Healthcare
- Robert W. Stone, President and Chief Executive Officer, City of Hope

Columbus AB

B. WORKSHOP: Machine Intelligence for Value-Based Care: Big Impact from Small Data
- Zeeshan Syed, PhD, Chief Executive Officer, HEALTH[at]SCALE Technologies
- Mohammed Saeed, MD, PhD, Chief Medical Officer, HEALTH[at]SCALE Technologies
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Columbus CD

C. How to Sustain Growth Through Patient Access and Flow Centers
- Robert Wolterman, Chief Executive Officer, Ochsner South Shore Region

Columbus EF

D. Leadership, Mergers and Acquisitions: What We’ve Learned so Far
- Michael Hildebrand, Chief of Staff, Prisma Health; President, Greenville Health Authority
- John Herman, Chief Executive Officer, Ochsner Northshore Region
- Douglas Watson, Chief Financial Officer, CommonSpirit Health Arizona
- Richard Tanzella, Chief Executive Officer, Piedmont Rockdale Hospital
- Moderated by Kate Carow, Principal, Carow Consulting
TUESDAY, NOVEMBER 12, 2019
Concurrent Sessions:

**TRACK A** – Keynotes, Strategy, Execution, Leadership and More
**TRACK B** – CEOs: Strategy, Execution, Leadership and More
**TRACK C** – CEOs: Strategy, Execution, Leadership and More
**TRACK D** – CEOs: Strategy, Execution, Leadership and More
**TRACK E** – CFOs: Finance, Strategy, Execution and More
**TRACK F** – CFOs: Finance, Strategy, Execution and More
**TRACK G** – Thought Leadership
**TRACK H** – Thought Leadership

**Columbus IJ**
**E. ACOs: Leadership, Agreements and Key Decisions**
- Jim Doulgeris, Former Chief Executive Officer, Osler Health; Adviser and Award-Winning Author
- Blake Allison, FACHE, Chief Executive Officer, Southeastern Health Partners (ACO)
- Elizabeth H. Johnson, MD, MS, FACP, President and Chief Executive Officer, MaineHealth Accountable Care Organization, MaineHealth
- Moderated by Erin E. Dine, JD, Associate, McGuireWoods LLP

**Columbus KL**
**F. The Role of Today’s Chief Financial Officer: Blocking and Tackling vs. Other Strategies? What Must Chief Financial Officers Be Great at?**
- Samuel J. Moore, CPA, Vice President and Chief Financial Officer, The University of Kansas Health System St. Francis Campus
- Peg Burnette, Chief Financial Officer, Denver Health
- Moderated by Morgan Haefner, Editor, Becker’s Healthcare

**Grand Suite 3**
**G. Leading in the Future: Driving Quality Care through Intelligent Technologies**
- Richard S. Isaacs, MD, Chief Executive Officer, Executive Director, Permanente Medical Group; President and Chief Executive Officer, Mid-Atlantic Permanente Medical Group; Co-Chief Executive Officer, Permanente Federation LLC

**Grand Suite 5**
**H. Medical Group Management: Top Issues and Strategies for 2020**
- Edward Carne, President, Sinai Medical Group
- Prathibha Varkey, MBBS, MPH, MHPE, MBA, Senior Vice President Yale New Haven Health System; President and Chief Executive Officer, Yale Northeast Medical Group
- Chris Smedley, Vice President, Physician Enterprise Solutions, Premier Inc.
- Moderated by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

**Randolph 1AB**
**I. What Physicians Bring to Hospital Leadership**
- Michael Zappa, MD, FACEP, President, Highsmith-Rainey Specialty Hospital; Vice President and Associate Chief Medical Officer, Acute Care Services, Cape Fear Valley Health System

**Columbus G**
**J. The Future of the Revenue Cycle: Patients, Innovations and More**
- Jeff Daneff, Chief Financial Officer, Porter Health Care System
- Alberto "Beto" Casellas, Executive Vice President and Chief Executive Officer, CareCredit
- Shelly Schorer, FHFMA, MBA, Northern California Division Chief Financial Officer, CommonSpirit Health
- Moderated by Emily Rappleye, Managing Editor, Becker’s Healthcare

**NETWORKING BREAK - COFFEE IN THE EXHIBIT HALL**

**2:15 - 2:35 pm**

**Grand Ballroom AB**
**A. KEYNOTE INTERVIEW**
- Laura Forese, MD, Executive Vice President, Chief Operating Officer, NewYork Presbyterian
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders
TUESDAY, NOVEMBER 12TH, 2019

Concurrent Sessions:

- **TRACK A** — Keynotes, Strategy, Execution, Leadership and More
- **TRACK B** — CEOs: Strategy, Execution, Leadership and More
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- **TRACK D** — CEOs: Strategy, Execution, Leadership and More
- **TRACK E** — CFOs: Finance, Strategy, Execution and More
- **TRACK F** — CFOs: Finance, Strategy, Execution and More
- **TRACK G** — Thought Leadership
- **TRACK H** — Thought Leadership

### 3:15 - 3:50 pm
**Grand Ballroom AB**

**A. KEYNOTE: It’s Ours To (Win or) Lose**
- James H. Hinton, Chief Executive Officer, Baylor Scott & White Health

### 4:00 - 5:00 pm
**Grand Ballroom AB**

**A. KEYNOTE: Moderated Q&A**
- Peyton Manning, NFL Legend
- Moderated by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

### 5:00 - 7:00 pm

**CLOSING NETWORKING RECEPTION IN THE EXHIBIT HALL**

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WEDNESDAY, NOVEMBER 13, 2019

Concurrent Sessions:

7:00 - 8:00 am

CONTINENTAL BREAKFAST IN THE GRAND FOYER

8:00 - 8:30 am

Grand Ballroom

A. KEYNOTE INTERVIEW: Advancing Science, Discovery and Therapeutics in Cancer Care
- Peter WT Pisters, MD, MHCM, President, University of Texas MD Anderson Cancer Center
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

8:40 - 9:10 am

Grand Ballroom

A. KEYNOTE
- Elizabeth Nabel, MD, President, Brigham Health

9:10 - 9:30 am

NETWORKING BREAK - COFFEE IN THE FOYER

9:30 - 10:10 am

Grand Ballroom

A. Advancing Population Health
- Susan Hawkins, Senior Vice President, Population Health, Henry Ford Health System
- Patrick R. Young, President, Population Health, Hackensack Meridian Health
- Zeyad Baker, MD, FAAP, President and Chief Executive Officer, ProHEALTH Care - part of OptumCare
- Joseph Cacchione, MD, FACC, Executive Vice President, Ascension, Clinical and Network Services
- Moderated by Kate Carow, Principal, Carow Consulting

Columbus AB
B. The CFO/CEO Relationship: Ideas and Thoughts from Great Leaders
- Steve Rinaldi, System Vice President UNC Health Care
- Ronnie Yamanaka, Chief Financial Officer, Sutter Solano Medical Center and Sutter Davis Hospital
- Gregory Pagliuzza, MBA, FACHE, CPA, Senior Vice President and Chief Financial Officer, Decatur Memorial Hospital
- Moderated by John A. Page, LFHIMSS, Chair, Vistage Worldwide Inc.

Columbus EF
D. Community Hospitals: Regional Strategies and Affiliation Considerations
- Timothy Egan, President and Chief Executive Officer, Roseland Community Hospital
- Brian Peters, Chief Executive Officer, Michigan Health & Hospital Association
- Katherine J. Bunting, PhD, MSN, RN, LNHA, FMH, President and Chief Executive Officer, Fairfield Memorial Hospital
- Moderated by Mackenzie Bean, Managing Editor, Becker’s Healthcare

Columbus KL
E. Can Costs Still Be Taken Out of Organizations? Core Thoughts for 2020
- Marilynly Weber, Chief Financial Officer and President, Finance, Northwest Permanente Physicians & Surgeons PC
- Christopher Caggiano, MD, FACEP, Solutions Director, Allscripts
- Kenneth McGhee, Vice President and Chief Treasury Officer, Loretto Hospital
- John Kurvink, CPA, MHA, Chief Financial Officer, Okanagan-Similkameen Regional Hospital District
- Ajay Doshi, Assistant Vice President, Northwest Permanente Physicians & Surgeons PC
- Moderated by Dan Nielsen, Founder, Chief Executive Officer and Publisher, America’s Healthcare Leaders
EXHIBIT HALL HAPPENINGS

ALL DAYS IN THE EXHIBIT HALL

- Open bar
- Hors d’oeuvres and sushi
- Raffles with great prizes
- Networking with 140+ brilliant exhibitors and sponsors
- Booth bingo giving back to local charities, with a chance at $500 cash
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- HEALTHCARE RESOURCE GROUP #716
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  $300 Ritz Carlton

- LORI’S GIFTS #415
  JBL Wireless Speaker & Headphone ($200 Retail Value)

- NTT DATA #620
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- PATIENTKEEPER #612
  Pair of Yeti Rambler 20oz Coffee Tumblers

- TELADOC HEALTH #505
  Peyton Manning signed football & Roger Staubach signed football
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CONFERENCE AGENDA

WEDNESDAY, NOVEMBER 13, 2019

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**Grand Suite 3**

**F. What are the Most Important Steps To Take Now To Maintain Financial Success? What Are the Top Priorities Today?**
- Kevin Barr, Managing Principal, CSuite3
- Shane Cerone, Interim Chief Executive Officer, Virginia Commonwealth University Hospitals and Clinics; Founder and Chief Executive Officer, Health Market Solutions LLC
- Tony Perugino, MBA, Vice President, Hospital Finance, Nuvance Health
- Moderated by Emily Rappleye, Managing Editor, Becker’s Healthcare

**Grand Suite 5**

**G. Using Analytics to Improve Care Management**
- Robert Crossey, DO, President, Premier Medical Associates
- Francis R. Colangelo, MD, MS-HQS, FACP, Chief Quality Officer, Vice President, Premier Medical Associates Board of Directors

**Randolph 1AB**

**H. Key Thoughts on Patient Flow at an Urban Tertiary Academic Hospital**
- Hammad Haider-Shah, Medical Staff President, Aurora St. Luke’s Medical Center; Chief Medical Officer, West Allis Medical Center
- Jennifer Hafemann, RN, Director, Nursing, Case Management, Nursing Supervisors, Bed Coordinators and Patient Flow, Aurora St. Luke’s Medical Center
- Leanne Iglinski, Manager, House Supervisors, Bed Coordinators and Patient Flow, Aurora St. Luke’s Medical Center

10:15 - 10:55 am

**Grand Ballroom**

**A. KEYNOTE PANEL: How Outside Disruptive Forces are Impacting Healthcare**
- Peter WT Pisters, MD, MHCM, President, University of Texas MD Anderson Cancer Center
- David L. Reich, MD, President and Chief Operating Officer, Mount Sinai Hospital and President, Mount Sinai Queens
- Kathy Lancaster, Executive Vice President and Chief Financial Officer, Kaiser Permanente
- Terika Richardson, FACHE, President, Advocate Lutheran General Hospital
- Moderated by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

11:00 - 11:40 am

**Grand Ballroom**

**A. KEYNOTE INTERVIEW: Population Health, System Strategy and the Role of the Chief Transformation Officer**
- Carter Dredge, Chief Transformation Officer, SSM Health
- Interviewed by Scott Becker, JD, Partner, McGuireWoods LLP; Publisher, Becker’s Healthcare

11:45 am - 12:45 pm

**NETWORKING LUNCHEON IN THE FOYER**

1:00 - 2:00 pm

**Grand Ballroom**

**A. KEYNOTE Q&A**
- George W. Bush, 43rd President of the United States of America and Founder of the George W. Bush Presidential Center
- Moderated by Matthew Hawkins, Chief Executive Officer and Board Member, Waystar

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2:00 pm

MEETING ADJOURNS