



John Couris

PRESIDENT & CEO
TAMPA GENERAL HOSPITAL

November 12, 2019

TGH BY THE NUMBERS

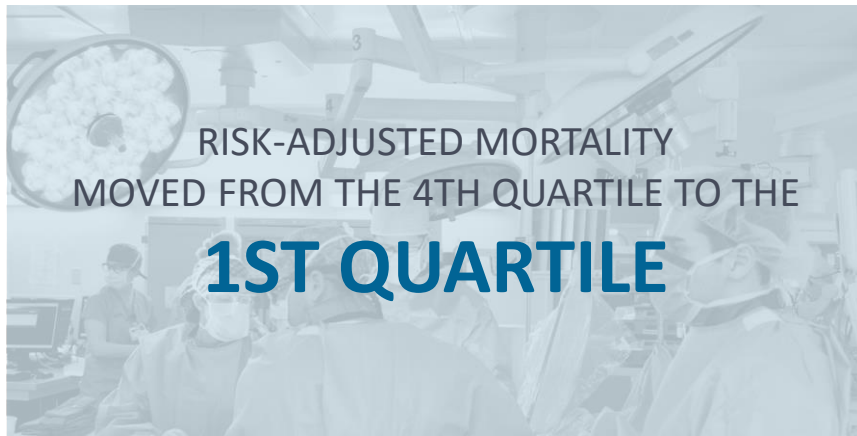


PRESS GANEY
TEAM MEMBER ENGAGEMENT
INCREASED FROM
40TH PERCENTILE
TO
89TH PERCENTILE



SAFETY SCORES
MOVED UP FROM 71ST TO
6TH
IN OVERALL SAFETY

DECREASED
LENGTH OF STAY BY
HALF A DAY
&
SAVED
\$10 MILLION



RISK-ADJUSTED MORTALITY
MOVED FROM THE 4TH QUARTILE TO THE
1ST QUARTILE



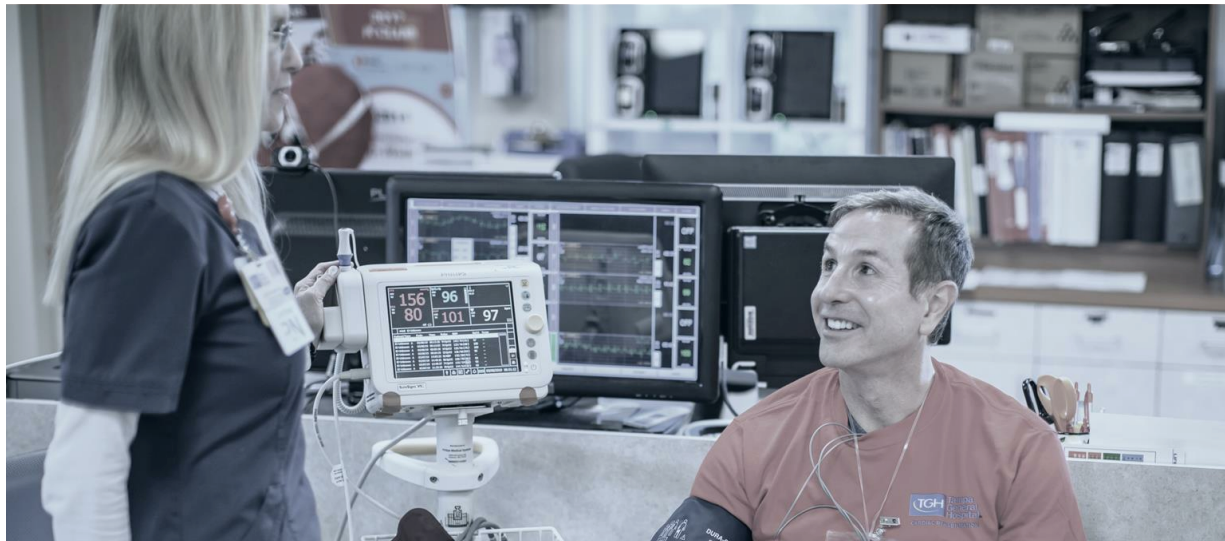
FOOTPRINT INCREASED
FROM 17 TO
44 LOCATIONS



CULTURE

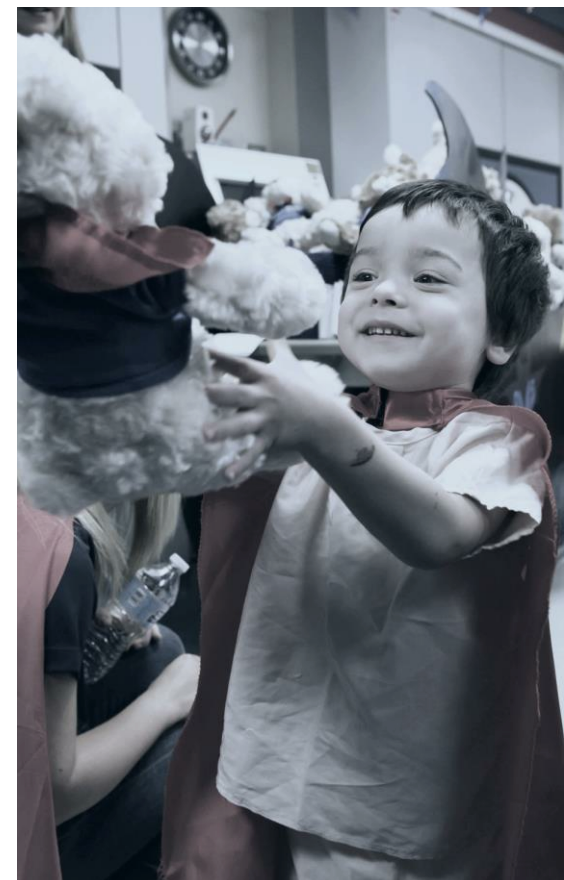
LEADERSHIP

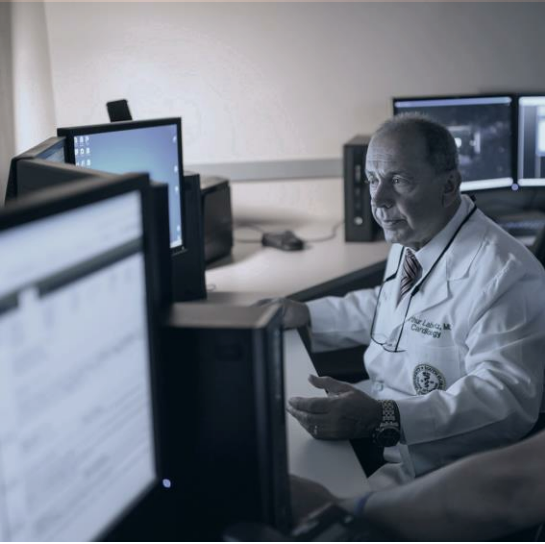




COMMUNICATION

**SUSTAIN
SUCCESS**





**NEXT
BIG
THING**

ADVICE



Questions?





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