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# What Physicians Bring to Hospital Leadership

Past, Present, & Future State

Common Question

# Are you a Physician or an Administrator?

The answer is both always!



# Can A Doctor Really Be Both?



## Doctors Are Different

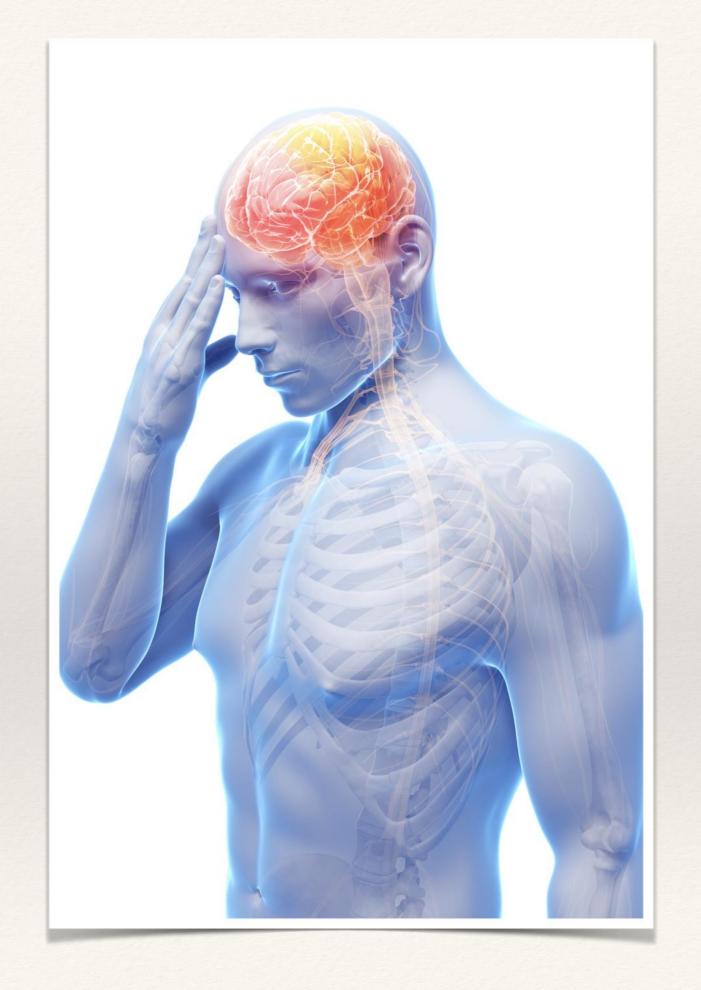


How Are They Wired?

## Physician Executives

Decisiveness Based On Solid Priorities

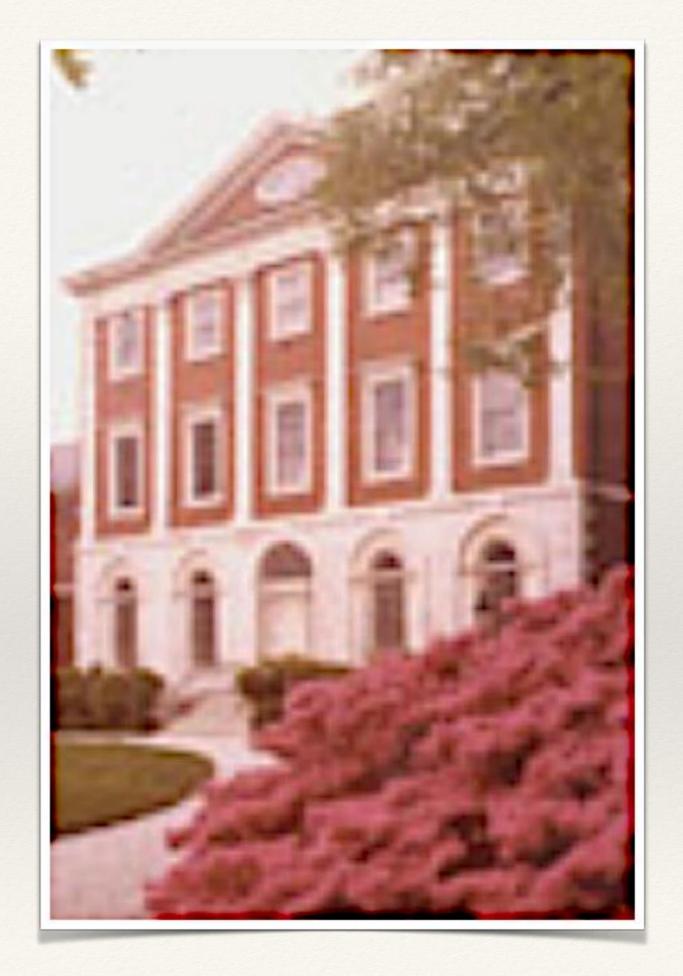
- 1. Patient Needs
- 2. Mission of the Organization
- 3. Personal Needs



Historical Perspective

# Doctors and Hospitals

- 1751: Charter for first hospital in America
- Dr. Thomas Bond founder, board manager, and practicing physician
- Serving the sick-poor and insane
- Philadelphia the most populous city of the time



# The Evolution of the Physician Leader



- Dept Head/Division Chief
- President of Medical Staff
- Vice President of Medical Affairs



- Chief Medical
   Officer
- Chief Medical Information Officer
- Chief Clinical Officer



- Chief Innovation and Strategy Officer
- Chief Physician Executive
- Chief Executive
   Officer

## **Empowerment Curve**

Physician Leader

#### Ideally

- \* Authority
- \* Strategic Planning
- \* Responsibility
- \* Time

#### Historically

- \* Not a boss
- Support plans
- Execute plans
- Advocate for docs

## The Data Shows

- Just 5% Hospitals Nationwide Have Physician CEOs
  - Quality scores 25% higher
  - No loss of financial performance
- Key Differences
  - Endless sense of curiosity
  - Firsthand knowledge of what high quality looks like
  - Innovation
    - Treatment of patients
    - Logistics
    - Finances







Leadership Strong Enough To Break With Tradition

# Creative Disruption

The Future of Healthcare









# Influence Interdisciplinary Teams



It Comes Naturally

# Caring Stewards

Patients
Family
Finances
Community



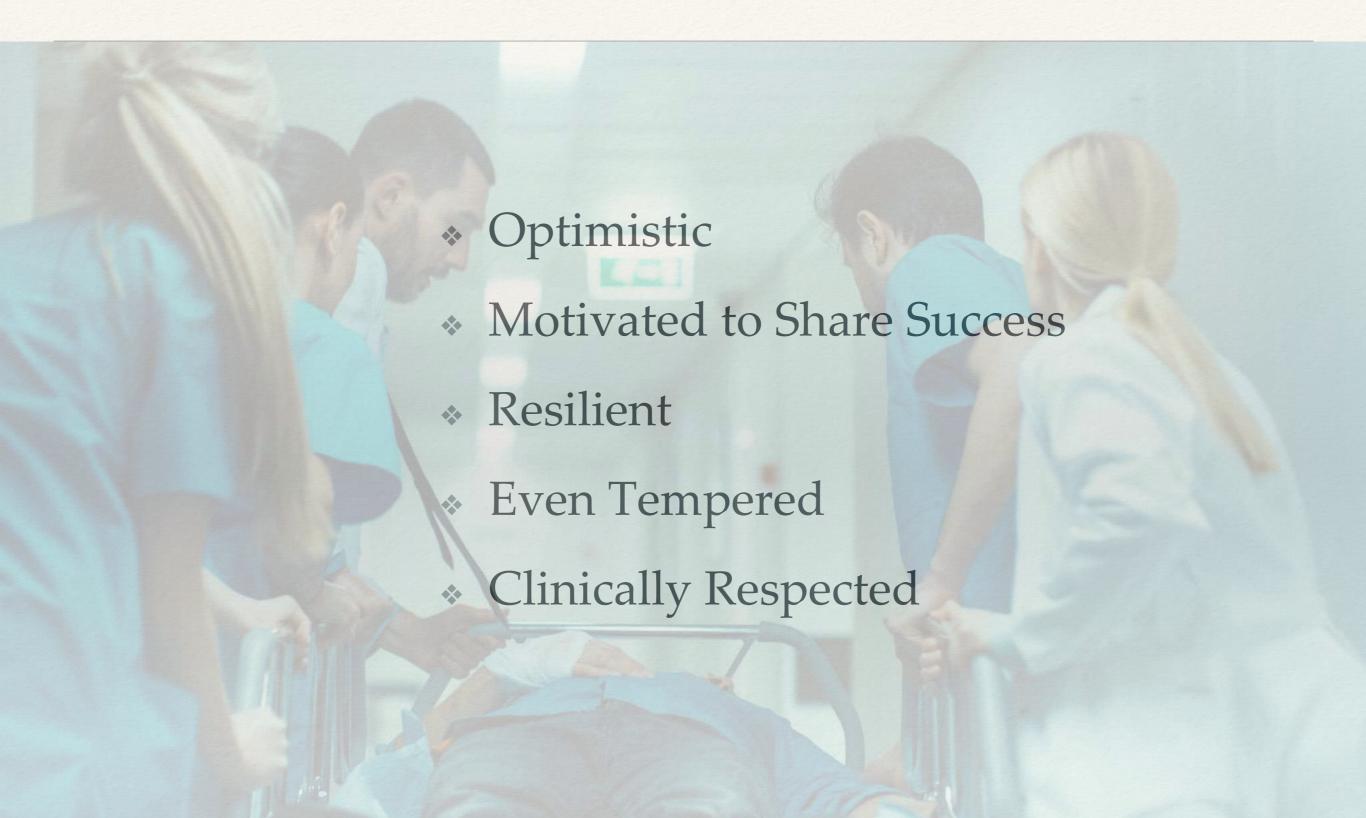
# Key Leadership Principle

- \* If your Boss could do your job you're more likely to be happy at work
- Leader should be an expert in the core business of the organization
- Physician Leaders appear to be most effective precisely because they are physicians

# Take Advantage of the Difference



## What To Look For



### What To Watch Out For

- Docs who only advocate for a narrow interest
- Those who have no regard for the overall enterprise
- Unwilling to leave the past behind
- \* Curmudgeon





