

ACCREDITATION PROOF AND PROCESS

Becker's

May 2019



ACCREDITED
Clinical Integration
Expires 03/01/2020

St. Vincent's Health Partners, Inc.

2754 Main Street
Bridgeport, CT 06606

(203) 275-0201

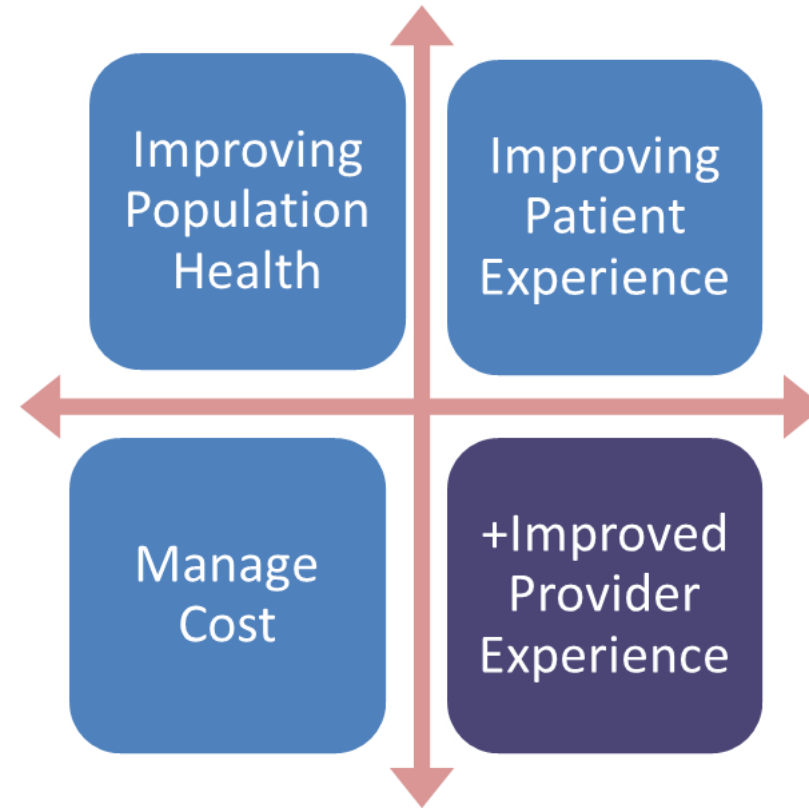


Expires 03/01/2020
Clinical Integration

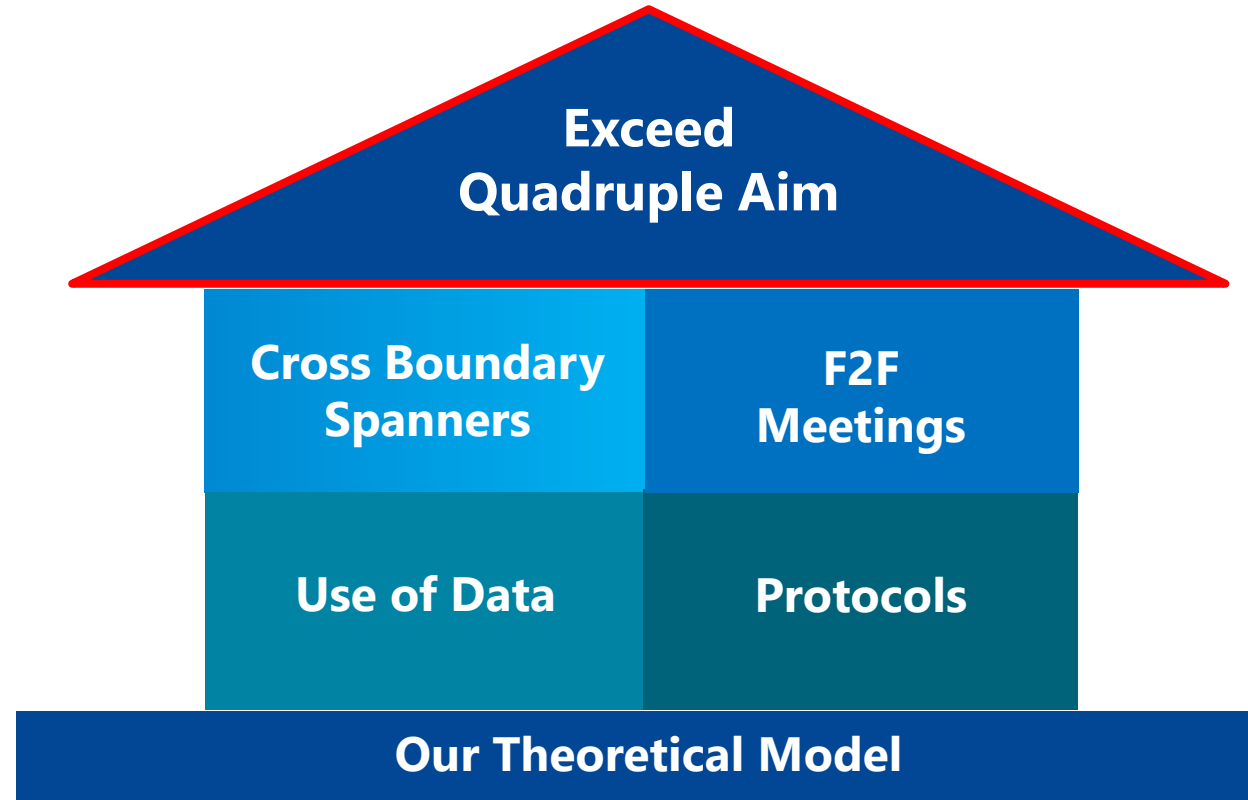
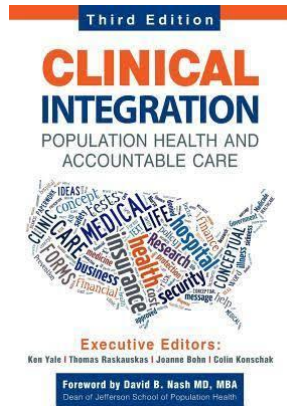
SVHP Aim

The SVHP Mission Statement

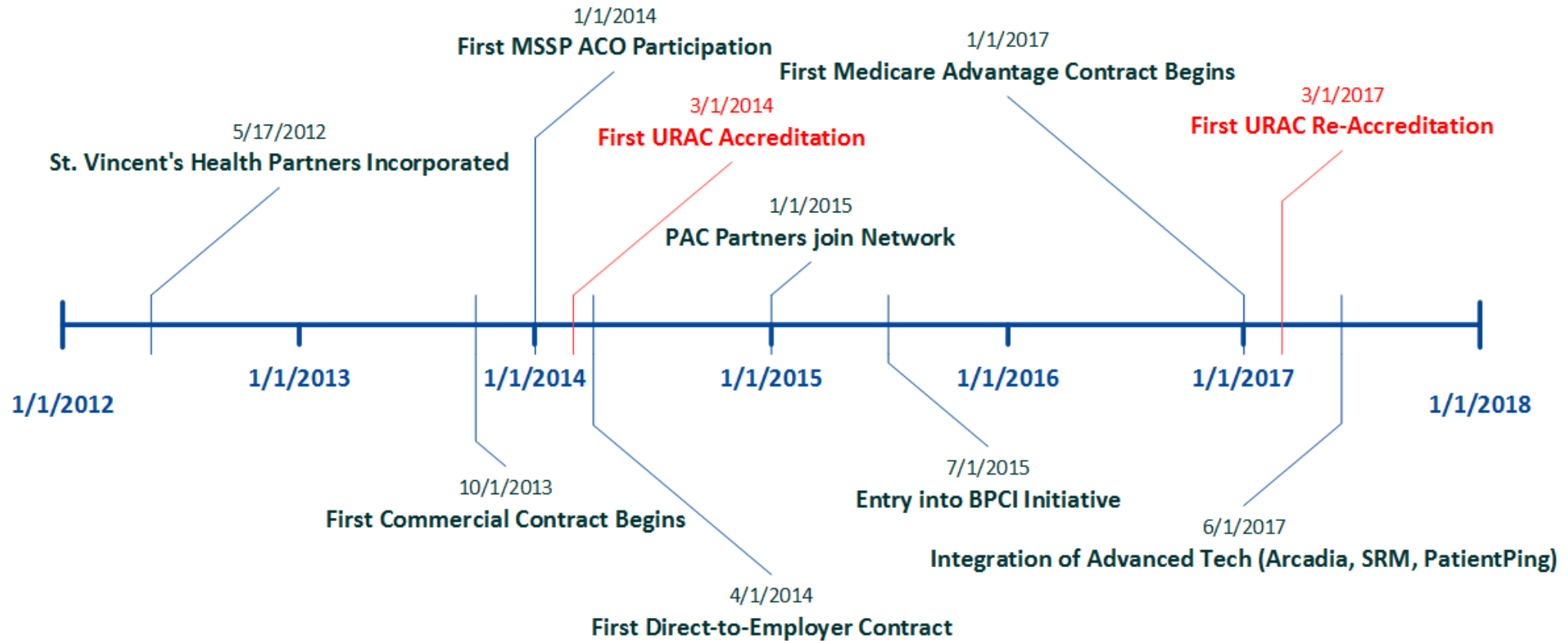
Empowering health care delivery that ensures patients get the right care, at the right time, in the right place.



Design by Intention



Timing



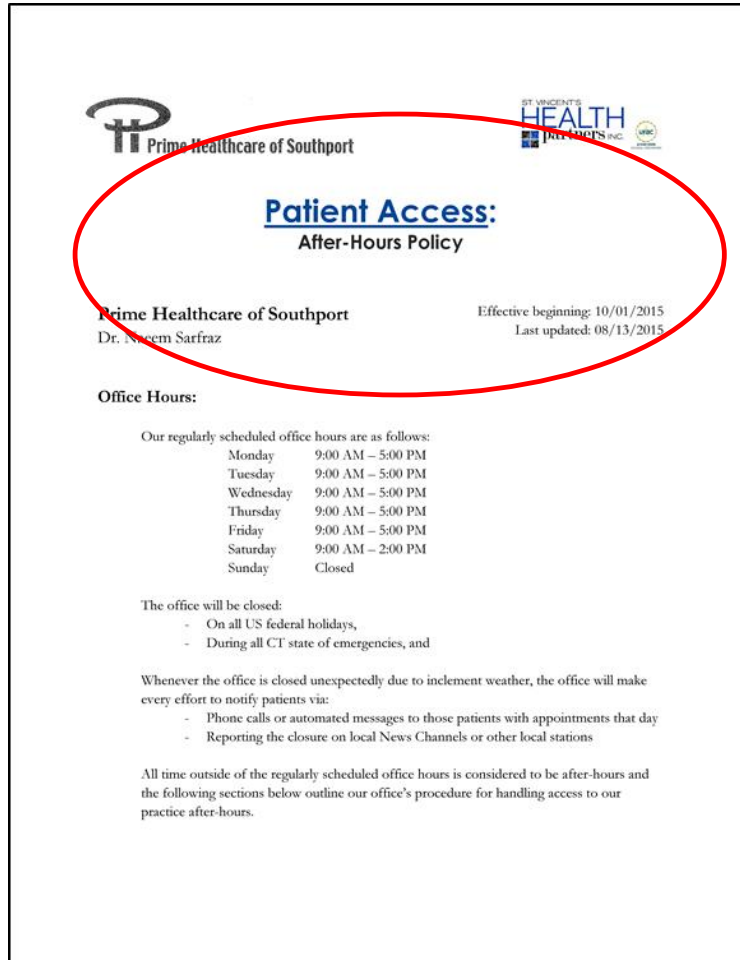
Proof: URAC Standards at a glance

Major Focus Area	Number of Standards	Total Number of "elements" to meet	Total Number of Mandatory "elements"	Total Number of "Leading Indicator" elements
Structure and Operations	12	75	33	0
Health Information Technology	5	14	5	2
Clinical Management	7	23	1	0
Population Health	4	13	2	3
Care Coordination	2	13	8	1
Performance Measurement and Reporting	5	10	10	0

Desktop Review Submission Summary

- The numbers
 - 229 documents
 - 1,583 pages of annotated evidence
 - 1,098 individual annotations
- Every mandatory and scored element -supporting evidence
- A final double-check.

Submitted Documents Example: MD



Quality Improvement – After-Hours Access Policy Work

Submitted Documents Example: CIN

Skilled Nursing Facilities

Facility	Address	Main Phone Number	1-stop Resolution Contact	Afterhours Contact
Cambridge Health and Rehab	2428 Easton Turnpike Fairfield, CT 06825	[P] 203-372-0313 [F] 203-365-8414	[P] 203-372-0313 Ask for Director of Nursing Jennifer Donovan	[P] 203-372-0313 Ask for Nursing Supervisor
Jewish Senior Services: The Jewish Home	4200 Park Ave Bridgeport, CT 06604	[P] 203-365-6400	[P] 203-365-6400 Ask for Administrator Larry Condon	[P] 203-365-6400 Ask for Nursing Supervisor
Lord Chamberlain	7003 Main St. Stratford, CT 06614	[P] 203-375-5894 [F] 203-375-1199	[P] 203-375-5894 Ask for Director of Nursing	[P] 203-375-5894 Ask for Nursing Supervisor [F] 203-383-7294
Ludlowe Nursing and Rehab	118 Jefferson St. Fairfield, CT 06825	[P] 203-372-4501 [F] 203-371-2725	[P] 203-372-4501 Ask for Director of Nursing Kerry Martin	[P] 203-372-4501 Ask for Nursing Supervisor
St. Joseph's Manor	6448 Main St. Trumbull, CT 06611	[P] 203-268-6204	[P] 203-362-7544 Director of Nursing Shelley O'Brien	[P] 203-268-6204 Ask for Nursing Supervisor

Hospice Agencies

Facility	Address	Main Phone Number	1-stop Resolution Contact	Afterhours Contact
Vitas	99 Hawley Lane, Suite 1204 Stratford, CT 06614	[P] 203-455-3300 [F] 203-455-3350	Laura Lusebrink [P] 203-551-1246 Laura.lusebrink@vitas.com	Laura Lusebrink [P] 203-551-1246 Laura.lusebrink@vitas.com
VNS of CT	765 Fairfield Ave Bridgeport, CT 06604	[P] 1-800-551-8671 [F] 1-800-720-8671	Susan Sokol [P] 203-330-5402 ssokol@vnsct.org	[P] 1-800-551-8671 Ask for Nursing Supervisor on call

St. Vincent's Health Partners

Main Phone Number	Address	Email Address	1-stop Resolution Contact	Afterhours Contact
[P] 203-275-0210 [F] 203-275-8688	2754 Main St. Bridgeport, CT 06606	SVHP.clinical.integration @stvincentshealthpartners.org	Colleen Swedberg [P] 203-767-5024 colleen.swedberg@stvincentshealthpartners.org	Colleen Swedberg [P] 203-767-5024 colleen.swedberg@stvincentshealthpartners.org

Last Updated June 2016

Partner Contact Information St. Vincent's Medical Center



Phone Number	Email Address	Additional Information
[P] 203-576-5488	Jessica.fauci@stvincents.org	-
[P] 203-576-5163	Jean.hardy@stvincents.org	-
[P] 203-576-6000	N/A	-
[P] 203-576-6000	N/A	-

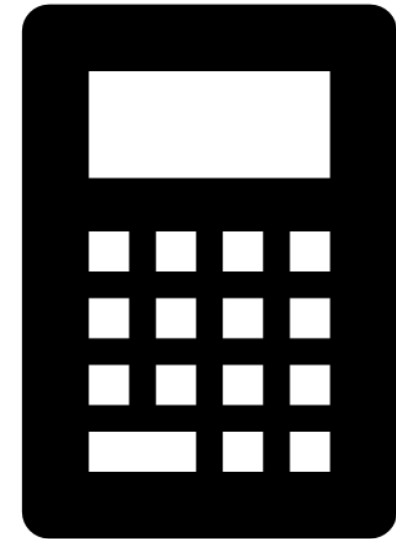
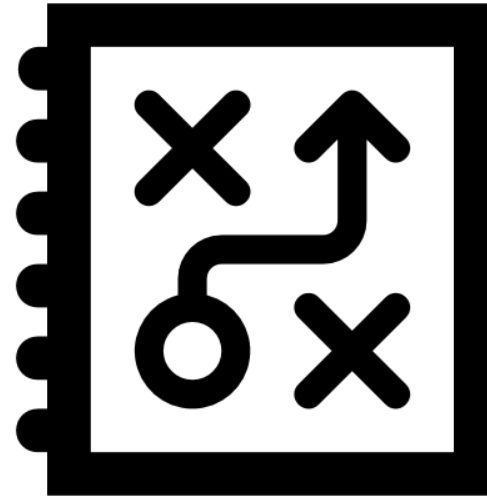
Local Health Agencies

Main Phone Number	1-stop Resolution Contact	Afterhours Contact
[P] 203-854-5100 [F] 203-855-1889	Julie Conway Division Director [P] 509-561-4004 jconway@bayada.com	On Call Client Service [P] 203-854-5100 The main office number will direct you to the on- call contact
[P] 203-396-1136	Doreen Brown-Wade Director [P] 203-396-1136 dbrown-wade@seniors.org	[P] 203-396-1136 Ask for Nurse On Call
[P] 203-375-5871 [F] 203-378-8193	Angela Leonzi VP, Patient Care Services [P] 203-375-5871 al Leonzi@stratfordvna.org	[P] 203-375-5871 Ask for Nursing Supervisor On Call
[P] 1-800-551-8671 [F] 1-800-720-8671	Jeanne Bodyk Executive Vice President/Administrator [P] 203-366-3821 jbodyk@vmsct.org	[P] 1-800-551-8671 Ask for Nursing Supervisor On Call

Identifying and Addressing Barriers to Care

Why URAC?

- Defend the model
- Roadmap to promote compliance
- Quality accountability
- Strategic Advantage



URAC Q&A



Shawn Griffin, MD,
President and CEO
URAC

