BECKER’S HOSPITAL REVIEW

Becker’s Health IT + Clinical Leadership 2018

May 10-11, 2018
Swissôtel - Chicago, Illinois

KEYNOTES AND KEYNOTE PANELISTS

Katherine Walsh
Chief Nursing Officer, Houston Methodist Hospital

Alexa von Tobel
Founder and Chief Executive Officer, Learnvest.com; Author, Financially Fearless

John McEnroe
Tennis Legend and Commentator, ESPN

Sameer Badlani
MD, FACP, Vice President: Chief Health Information Officer, Sutter Health Information Services

Thomas E. Price
Orthopaedic Surgeon and 23rd Secretary of the United States Department of Health and Human Services

Jordan Shlain
MD, Internal Medicine, Private Medical

Andrew Rosenberg
MD, Chief Information Officer, Michigan Medicine

Mitesh Rao
MD, MHS, Chief Patient Safety Officer, Stanford Health Care

Ira Byock
MD, FAAHPM, Founder and Chief Medical Officer, Providence Institute for Human Caring

General session seating is on a first-come basis. There will be video overflow available for keynote sessions.
Thank You To Our Corporate Sponsor

B.E. SMITH®
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Great Topics and Speakers Focused on Health IT and Clinical Leadership Issues Including - Best Uses of AI, Telehealth, Data Analytics, Clinician Burnout, Population Health and more!

Celebrity Keynotes by John McEnroe, Tennis Legend and Commentator, ESPN and Alexa von Tobel, Founder and Chief Executive Officer, Learnvest.com Author, Financially Fearless

112+ Speakers from Hospitals and Health Systems & 130+ Speakers Total

80+ Sessions Featuring a Great Combination of Health IT’s Impact on Clinical and Business Issues

The Best Business-Focused, Strategic Discussions in the Healthcare Industry

Jam-Packed Networking and Education Opportunities Over 2 Days

SESSION TRACKS

- TRACK A - Health IT and Clinical Leadership, Best Uses, AI and Predictive Analytics
- TRACK B - Telehealth, Remote Care and More
- TRACK C - EHRs, Cyber Security, Clinician Burnout and More
- TRACK D - Thought Leadership
- TRACK E - Population Health and Data Analytics
- TRACK F - Nursing and Clinical Leadership

TO REGISTER: CALL 800 417 2035 • FAX 866 678 5755 • REGISTRATION@BECKERSHEALTHCARE.COM

MAY 10, 2018
8:00 AM - 5:00 PM Registration Sessions Cocktails Reception in the Exhibit Hall
9:00 AM - 5:00 PM
5:00 PM - 7:00 PM

MAY 11, 2018
8:00 AM - 5:00 PM Registration Sessions Cocktails Reception in the Exhibit Hall
8:00 AM - 5:00 PM
5:00 PM - 7:00 PM
**Becker’s Health IT + Clinical Leadership 2018**

- **112+ Health IT and Clinical Leaders from Hospitals and Health Systems Speaking, 130+ Speakers total**
- **80+ Great Sessions**
- **The Smartest People in the Healthcare Arena**
- **The Best Business-Focused, Strategic Discussions in the Healthcare Industry**
- **Jam-Packed Networking and Education Opportunities Over 2 Days**
- **A Great Combination of Health IT’s Impact on Clinical and Business Issues**

### GREAT KEYNOTES AND KEYNOTE PANELISTS

**Mitesh Rao, MD, MHS, Chief Patient Safety Officer, Stanford Health Care**

**Sameer Badlani, MD, FACP, Vice President; Chief Health Information Officer, Sutter Health Information Services**

**Alexa von Tobel, Founder and Chief Executive Officer, Learnvest.com; Author, Financially Fearless**

**John McEnroe, Tennis Legend and Commentator, ESPN**

**Thomas E. Price, MD, Orthopaedic Surgeon and 23rd Secretary of the Department of Health and Human Services**

**Ira Byock, MD, FAAHPM, Founder and Chief Medical Officer, Providence Institut for Human Caring**

**Andrew Rosenberg, MD, Chief Information Officer, Michigan Medicine**

**Katherine Walsh, Chief Nursing Officer, Houston Methodist Hospital**

### Thursday, May 10, 2018

| TRACK A | Health IT and Clinical Leadership, Best Uses, Artificial Intelligence and Predictive Analytics |
| TRACK B | Telehealth, Remote Care and More |
| TRACK C | EHRs, Cyber Security, Clinician Burnout and More |
| TRACK D | Thought Leadership |
| TRACK E | Population Health and Data Analytics |
| TRACK F | Nursing and Clinical Leadership |

#### 9:00 am - 9:40 am

A. **KEYNOTE Panel - Health IT and Clinical Leadership**

- Mitesh Rao, MD, Co-Founder and Chief Executive Officer, OMNY
- Katherine Walsh, Chief Nursing Officer, Houston Methodist Hospital
- Jordan Shlain, MD, Internal Medicine
- Moderated by Brian Silverstein, MD, Managing Director at BDC Advisors, LLC

#### 9:45 am - 10:25 am

A. **Blockchain, Telehealth, Cybersecurity, AI, and Precision Medicine: Key Issues Today**

- Craig Felty, Vice President of Patient Care and Chief Nursing Officer, Hancock Health
- John Bass, Founder and Chief Executive Officer, Hashed Health
- Margie Evanoff, Managing Director, Claro Healthcare
- Peter Charvat, MD, MBA, Vice President, Chief Medical Officer, Johnston Health
- Moderated by Scott Becker, Partner, McGuireWoods LLP, Publisher, Becker's Hospital Review

#### 9:45 am - 10:25 am

B. **How Can Technology Help Improve Patient Outcomes?**

- Vi-Anne Antrum, Chief Nursing Officer, Olean General Hospital

#### 10:25 am - 10:40 am

Networking Break in the Exhibit Hall

#### 10:40 am - 11:20 am

A. **What Are the Best Strategies to Influence an Expanded Use of Evidence-based Protocols and Reduce Variation in Care?**

- Edward Stanford, MD, MHA, FACOG, FACS, Chief Medical Officer, Tenet Health System

#### 11:20 am - 11:40 am

B. **Reserved**

#### 11:40 am - 12:20 pm

C. **Maximizing The Clinical Effect of a System Wide EMR**

- David Adinaro, MD, M.Eng, FACEP, Vice President and Chief Medical Officer, St. Joseph’s University Medical Center, Chief Medical Information Officer, St. Joseph’s Healthcare System

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<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speakers</th>
</tr>
</thead>
<tbody>
<tr>
<td>11:25 am - 12:05 pm</td>
<td>A. The Role of Artificial Intelligence in Population Health, Healthcare Access and Quality</td>
<td>Lily Henson, Chief Medical Officer, Piedmont Henry Hospital; Deborah Chasco, Director Nursing Informatics, UMC El Paso; Jeff Hoffman, Chief Medical Informatics Officer, Nationwide Children’s Hospital; Moderated by Morgan Haefner, Writer/Reporter, Becker's Hospital Review</td>
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<tr>
<td></td>
<td>B. Reserved</td>
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<td>C. Best Responses to Legitimate Complaints From Physician Staff About the Electronic Medical Record</td>
<td>Harold Gaskill, III, MD, MBA, Chief Medical Officer, First Baptist Medical Center</td>
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<td>D. Successful Strategies for Physician Engagement</td>
<td>Andrew Agwunobi, MD, Chief Executive Officer of UConn Health</td>
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<td></td>
<td>E. Population Health Practices and Models</td>
<td>Jean O’Brien, MD, FCCP, MMI, Chief Medical Informatics Officer, Baylor Scott &amp; White; Joanne Hogan, DNP, RN, Vice President, Complex Care Management and Population Health, Boston Medical Center; Kirsten Faessler, PT, MPT, Director of Rehab Services, Lexington Regional Health Center; Moderated by Mackenzie Bean, Assistant Editor, Becker's Hospital Review</td>
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<tr>
<td></td>
<td>F. How to Build a Cohesive Team When the Staff are Represented by a Collective Bargaining Group</td>
<td>Bobbi Hallberg, Chief Nursing Officer, Willapa Harbor Hospital</td>
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<td>12:05 pm - 1:05 pm Networking Luncheon in the Exhibit Hall</td>
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<tr>
<td>1:05 pm - 1:45 pm</td>
<td>A. KEYNOTE PANEL - Healthcare, IT, the Political Environment and More</td>
<td>Ira Byock, MD, FAAHPM Founder and Chief Medical Officer, Providence Institute for Human Caring; Andrew Rosenberg, MD, Chief Information Officer, Michigan Medicine; Thomas E. Price, MD, Orthopaedic Surgeon and 23rd Secretary of the Department of Health and Human Services; Moderated by Scott Becker, Partner, McGuireWoods LLP; Publisher, Becker's Hospital Review</td>
</tr>
<tr>
<td></td>
<td>B. Physician Burnout and the IT Experience Design</td>
<td>Santosh Mohan, Health Care IT Industry Analyst; Rasu Shrestha, Chief Innovation Officer, UPMC; Executive Vice President, UPMC Enterprises</td>
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<tr>
<td>2:35 pm - 3:15 pm</td>
<td>A. Washington DC, Healthcare Investing, and Mid-term Elections</td>
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112+ LEADING SPEAKERS FROM HEALTH SYSTEMS, 130+ SPEAKERS TOTAL, 80+ SESSIONS

- Thomas E. Price, MD, Orthopaedic Surgeon and 23rd Secretary of the United States Department of Health and Human Services
- Moderated by Scott Becker, Partner, McGuireWoods LLP, Publisher, Becker’s Hospital Review

B. Remote Patient Monitoring for Chronic Disease
- Joel Reich, MD, MMM, FACEP, Chief Medical Officer, Commonwealth Care Alliance
- Darren Vianueva, Vice President, Supply Chain Management, Trinity Health

C. The Best Next Steps for Cyber Security
- Darren Vianueva, Vice President, Supply Chain Management, Trinity Health
- Robb Hanna, Chief Information Officer, Lexington Regional Health Center
- Sumit Kumar Nagpal, Managing Director, Global Digital Health Strategy Lead - Accenture, Chairman and Co-Founder - CareFully, Co-Founder - LumiraDx, Board Member - HIMSS North America, Fellow - HIMSS
- Moderated by Helen Figge, BS, PharmD., MBA, CPHIMS, FHIMSS; Certified Six Sigma Black Belt and Lean Sensei; Chief Communications and Public Relations Officer, CareFullyInc.; Senior Advisor, National Health IT (NHIT) Collaborative for Underserved; New York HIMSS, National Liaison; Health 2.0 Boston, Chair

D. Improving Care Transitions and Partnerships with Post-Acute Care Facilities
- Diane Reinhard, Vice President Patient Care Services / Chief Nursing Officer, Craig Hospital
- Christopher Weaver, Senior Vice President, Clinical Effectiveness, Indiana University Health
- Deborah Schramko, Chief Medical Staff Development Officer, Mercy Health System
- Elizabeth Smith, Sylvester Comprehensive Cancer Center and Lennar Foundation Medical Center
- Steven Hanks, Vice President and Chief Medical Officer, Acute Care Albany
- Moderated by Scott Becker, Partner, McGuireWoods LLP, Publisher, Becker’s Hospital Review

E. Using Predictive Analytics to Address Readmissions
- Elaine Thurnhofer, Vice President Quality Services, UW Medicine/Valley Medical Center
- Stephanie Calcasola, MSN, RN-BC, CPHQ, Vice President of Quality and Safety, Hartford HealthCare
- Carol Barsky, Senior Vice President, Chief Quality Officer, Hackensack University Medical Center
- Evan Benjamin, MD, MS, FACP, Chief Medical Officer, Ariadne Labs
- Moderated by Jessica Kim Cohen, Writer/Reporter, Becker’s Hospital Review

F. Reserved

3:15 pm - 3:35 pm Networking Break in the Exhibit Hall

3:35 pm - 4:10 pm A. The Best Technology for Healthcare - Business and Clinical
- Colleen Pospishii, RN, MSN, CNL, RNC, MNN, CCE, Patient Safety Specialist, AMITA Health Adventist LaGrange Medical Center
- Griffin Davis, MD, MPH, MBA, CMQ, FACEP, Senior Vice President and Chief Medical Officer, Fort Washington Medical Center
- Wanda Watlington, Ed.D, RN, NE-BC, Vice President, Patient Care and Chief Nursing Officer, Fort Washington Medical Center
- Moderated by Helen Figge, BS, PharmD, MBA, CPHIMS, FHIMSS; Certified Six Sigma Black Belt and Lean Sensei; Chief Communications and Public Relations Officer, CareFullyInc.; Senior Advisor, National Health IT (NHIT) Collaborative for Underserved; New York HIMSS, National Liaison; Health 2.0 Boston, Chair

B. Using Remote Patient Monitoring and Telehealth to Improve Quality and Chronic Condition Management
- Deborah Sanford, MBA, MSN, RN, Chief Nursing Officer and Vice President, Nursing and Patient Care Services, Eastern Maine Medical Center
- Joann Smith, Chief Nursing Officer/Vice President, Patient Care Services, Morehead Memorial Hospital
- Kathleen Imhoff, Chief Nursing Officer, System Clinics, Washington Regional Medical System
- Moderated by Laura Dyryda, Editor-in-Chief, Becker’s ASC Review, Becker’s Spine Review

C. Staff Engagement and Addressing Burnout
- Ben Frank, System Executive Director, Clinical Operations, Cleveland Clinic
- Shaun Phillips, Vice President, Clinical Services and Pharmacy Services, Bronson Healthcare
- Jacklynn Lesniak, Senior Vice President/Chief Nursing Officer, Cancer Treatment Centers of America
- Salim Saiyed, Chief Medical Information Officer, CaroMont Health
- Brad Brooks, Co-Founder and Chief Executive Officer, TigerText
- Moderated by Morgan Haefner, Writer/Reporter, Becker’s Hospital Review

D. Care Coordination for Behavioral Health - Patient in the Health Care Workplace
- Bruce McNulty, MD, Chief Medical

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<tr>
<td>4:15 pm - 5:00 pm</td>
<td>A. KEYNOTE - John McEnroe, Tennis Legend and Commentator, ESPN</td>
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<td>5:00 pm - 7:00 pm</td>
<td>Cocktail Reception in the Exhibit Hall</td>
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<tr>
<td>Friday, May 11, 2018</td>
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<tr>
<td>TRACK A - Strategy, Leadership, Predictive Analytics, Artificial Intelligence and More</td>
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<td>TRACK G - Thought Leadership</td>
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<tr>
<td>8:00 am - 8:40 am</td>
<td>A. KEYNOTE - The Intersection of Health IT and Clinical Leadership</td>
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<tr>
<td>8:45 am - 9:25</td>
<td>A. How an Organization Can Pair Clinical Leaders with Data Science Experts to Drive Step-Changes in Population Health Outcomes Through Analytics-Driven Continuous Improvement</td>
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<td>9:25 am - 9:40 am</td>
<td>Networking Break in the Exhibit Hall</td>
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<tr>
<td>9:40 am - 10:25 am</td>
<td>A. Saying No - How to Smartly Allocate Technology Spend</td>
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<tr>
<td>10:30 am - 11:10 am</td>
<td>B. Calling Data Analytics Up to the Big Leagues</td>
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<tr>
<td>4:15 pm - 5:00 pm</td>
<td>B. Population Health and Big Data Collision</td>
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<td>5:00 pm - 7:00 pm</td>
<td>C. Handling the Increasing Number of Behavioral Health Patients in Acute Care</td>
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<td>8:00 am - 8:40 am</td>
<td>E. Intentional Listening, Which Assists Us In Not Only Preventing Medical Errors, But in Building Trusting Relationships</td>
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<td>8:45 am - 9:25</td>
<td>F. Care Coordination and Case Management Integration: Integrating Population Health Into the Acute Care Model of Care</td>
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<td>G. EHRs, Cyber Security, Clinician Burnout and More</td>
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<td>H. The Criticality of the IT/Chief Medical Officer/Chief Nursing Officer Partnership: How to Create a Successful Partnership</td>
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<tr>
<td>10:30 am - 11:10 am</td>
<td>I. The Population Health Organization: An Innovative Payer-Provider Partnership</td>
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<td>11:15 am - 11:55 am</td>
<td><strong>A. KEYNOTE</strong>&lt;br&gt;- Alexa von Tobel, Founder and Chief Executive Officer, Learnvest.com; Author, <em>Financially Fearless</em></td>
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<td><strong>Networking Luncheon in the Exhibit Hall</strong></td>
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<tr>
<td>1:05 pm - 1:45 pm</td>
<td><strong>A. Using AI and Predictive Analytics to Improve Diagnosis and Care</strong>&lt;br&gt;- Terri Couts, Vice President, Clinical Applications, The Guthrie Clinic&lt;br&gt;- Arturo Loaiza-Bonilla, MD, Chief, Medical Oncology and Medical Director, Research, Cancer Treatment Centers of America&lt;br&gt;- Kathy Downing, MA, RHIA, CHPS, PMP, CPHI, Vice President, Information Governance, Informatics, Standards, Privacy and Security, AHIMA&lt;br&gt;- Alyssa Foxx, MPH, Vice President of Data Science and Reporting, Cipher Health&lt;br&gt;- Moderated by Molly Gamble, Editor-in-Chief, Becker's Hospital Review</td>
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<tr>
<td>1:50 pm - 2:30 pm</td>
<td><strong>A. Predictive Analytics and xAcuity Scores: Sing Data and Clinical Data for Cost Reduction</strong>&lt;br&gt;- Marcus Speaker, MD, FAAFP, CPE, Associate Chief Medical Information Officer</td>
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<tr>
<td>2:30 pm - 2:50 pm</td>
<td><strong>A. From Foe to Friend: Technology’s New Role in Treating Burnout</strong>&lt;br&gt;- Ries Robinson, MD, Chief Information Officer, Presbyterian Healthcare Services, Chief Executive Officer, Medici Technologies&lt;br&gt;- Kathy Guyette, MSN, RN, Senior Vice President, Patient Care Services, President, Regional Member Hospitals, Mission Health System&lt;br&gt;- Spence Taylor, MD, President, Greenville Health&lt;br&gt;- Fritz Hofheiz, MD, Chief Medical Informatics Officer, healthfinch, Inc.&lt;br&gt;- P. Nelson, MD, Medical Director, AVIA</td>
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<td>2:50 pm - 3:30 pm</td>
<td><strong>Networking Break in the Exhibit Hall</strong></td>
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<td>3:30 pm - 4:15 pm</td>
<td><strong>B. Creating Diagnostic Management Teams (DMT)</strong>&lt;br&gt;- Eric Walser, Professor and Chairman, Radiology, University of Texas Medical Branch&lt;br&gt;- Timothy Craig Allen, MD, JC, Professor, Pathology, University of Texas Medical Branch</td>
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<tr>
<td>4:15 pm - 5:00 pm</td>
<td><strong>C. Efficient Use of the EHR</strong>&lt;br&gt;- Jeffrey Oken, MD, Chief Medical Officer/Vice President, Medical Affairs, Marianjoy Rehabilitation Hospital, Northwestern Medicine</td>
</tr>
<tr>
<td>5:00 pm - 5:45 pm</td>
<td><strong>D. Whole Perso Caring Through the End of Life: Realizing the Quadruple Aim</strong>&lt;br&gt;- Ira Byock, MD, FAAHP, Founder/Chief Medical Officer, Providence Institute for Human Caring&lt;br&gt;- Matthew Gonzales, MD, Associate Medical Director, Providence Institute for Human Caring&lt;br&gt;- Jennifer Kozakowski, RN, MN, MPH; Executive Director, Providence Institute for Human Caring</td>
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<tr>
<td>5:45 pm - 6:00 pm</td>
<td><strong>E. Reserved</strong></td>
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<tr>
<td>6:00 pm - 7:00 pm</td>
<td><strong>Networking Reception and Dinner</strong></td>
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**Speaker Details:**
- **Tracey Moffatt, MHA, VSN, RN, System Chief Nursing Officer, Vice President, Quality Ochsner Health System**
- **Shaden Marzouk, MD, MBA, Chief Medical Officer, Cardinal Health**
- **Dan Nielsen, Founder and Chief Executive Officer, America’s Healthcare Leaders**
- **Leigh Williams, Administrator, Business Systems, UVA Health System**
- **Alexa von Tobel, Founder and Chief Executive Officer, Learnvest.com; Author, *Financially Fearless***
- **Eric Walser, Professor and Chairman, Radiology, University of Texas Medical Branch**
- **Timothy Craig Allen, MD, JC, Professor, Pathology, University of Texas Medical Branch**
- **Jeffrey Oken, MD, Chief Medical Officer, Providence Institute for Human Caring**
- **Matthew Gonzales, MD, Associate Medical Director, Providence Institute for Human Caring**
- **Jennifer Kozakowski, RN, MN, MPH; Executive Director, Providence Institute for Human Caring**
B. Chief Medical Officer vs. Chief Nursing Officer Issues, EHR and More
- Susan Somerville, Vice President, Clinical Transformation, Peconic Bay Medical Center
- Kate Crous, Chief Information Officer, Kings County Hospital
- Moderated by Laura Dyrda, Editor-in-Chief, Becker’s ASC Review, Becker’s Spine Review

C. Pain Management in the Midst of the Opioid Epidemic
- J.L. Epps, Senior Vice President and Chief Medical Officer, University Health System, Inc.

D. Couragious Conversations - What is the Role of Leaders in the Face of Policy and Political Issues
- Victor Armstrong, MSW, Vice President, Behavioral Health, Carolinas HealthCare System

E. Physician’s Role in Hospital Revenue Cycle Management
- David Adinaro, MD, M.Eng, FACEP, Vice President and Chief Medical Officer, St. Joseph’s University Medical Center, Chief Medical Information Officer, St. Joseph’s Healthcare System

3:35 pm - 4:15 pm
A. The Chief Medical Officer Leadership Role During a Time of Hospital Acquisition-Direct Experience on How to Keep Your Staff Engaged and Successful
- Robert Insoft, Chief Medical Officer, Women and Infants Hospital

B. Reserved

C. Better Nursing Outcomes Using Data and Predictive Analytics
- Michael Rosenbaum, Chief Executive Officer, Arena
- Lucy Norris, Chief Nursing Executive, MultiCare Auburn Medical Center

D. Fast-Tracking the Development and Implementation of an Innovation Center
- Julie Reisetter, Vice President of Innovation, UCHealth

E. Reserved

4:20 pm - 5:00 pm
A. Press Leadership Perspective on Healthcare
- Ayla Ellison, Managing Editor, Becker’s Hospital Review
- Molly Gamble, Editor-In-Chief, Becker’s Hospital Review
- Emily Rappleye, Managing Editor, Becker’s Hospital Review
- Mackenzie Bean, Assistant Editor, McGuireWoods LLP, Publisher, Becker’s Hospital Review

B. Physicians and EHRs: How to Limit Physician Frustration, Patients vs. Computer Screens, Shift to CHRs and more
- Tim Lineberry, Chief Medical Officer, Aurora Healthcare
- Tim Klein, MD, Chief Medical Officer, Hardin Medical Center
- Brad Clegg, DO, MMM, Chief Medical Information Officer, Metro Health, University of Michigan Health
- Moderated by Laura Dyrda, Editor-in-Chief, Becker’s ASC Review, Becker’s Spine Review

C. Biometrics in Healthcare
- Karen Shaffer Platt, Vice President, Corporate Revenue Cycle, University

D. Root Cause Analysis to Improve Risk
- Janet Nixon, Vice President, Patient Services/Chief Nursing Officer, McLaren Lapeer Region

E. Impact of Pharmacists, Embedded in Primary Care on the Readmission Rate
- David Harlow, BS, PharmD, Assistant Vice President, Professional Services; Clinical Pharmacy, Clinical Laboratory and Disease Management, Martin Health System

5:00 pm - 7:00 pm
Cocktail Reception in the Exhibit Hall

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REGISTRATION FEES

ANNUAL CONFERENCE & EXHIBITS – One reasonable registration price - come for as much of the conference as you would like! Receive multiple registrant discounts. The more people you send, the greater discount you receive. The prices listed below are per person. Your registration includes all conference sessions, materials and the meal functions.

MAIN CONFERENCE ONLY

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<th>FEES (Before 4/1/18)</th>
<th>AMOUNT</th>
<th>FEES (After 4/1/18)</th>
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<tr>
<td>1st Attendee</td>
<td>$800</td>
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<td>3rd Attendee</td>
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<tr>
<td>4th Attendee or more</td>
<td>$650</td>
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(Ask about larger group discounts)
TOTAL ENCLOSED: $ ________________________________

PAYMENT INFORMATION

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COMPLETE REGISTRATION FORM AND MAIL OR FAX AS FOLLOWS:

Online: http://www.regonline.com/needtoupdate
Fax: Fax registration form with credit card information to 866-678-5755
Call: Call 800-417-2035 to register by phone
Email: registration@beckershealthcare.com

Cancellation Policy: Written cancellation requests must be received within 120 days of transaction or by March 1, 2018, whichever is first. Refunds are subject to a $100 processing fee. Refunds will not be made after this date.

Multi-Attendee Discount Policy: To be eligible for the discount, your hospital must be registered at one time and work at the same address. Just copy the registration form for each attendee. Employees from a second location are not eligible for the discount.

GENERAL INFORMATION

112+ Health IT and Clinical Leaders from Hospitals and Health Systems Speaking, 130+ Speakers total
80+ Great Sessions - A Great Combination of Health IT's Impact on Clinical and Business Issues
Jam-Packed Networking and Education Opportunities Over 2 Days

HOTEL RESERVATIONS

The Swissotel Chicago has set aside special group rates for conference attendees. To make a reservation, please visit: https://aws.passkey.com/event/49531187/owner/1461/home
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CONFERENCE QUESTIONS

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Fax: 866 678 5755
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Come for as much of the conference as you would like!