



Physical Integration through Healthcare Transportation

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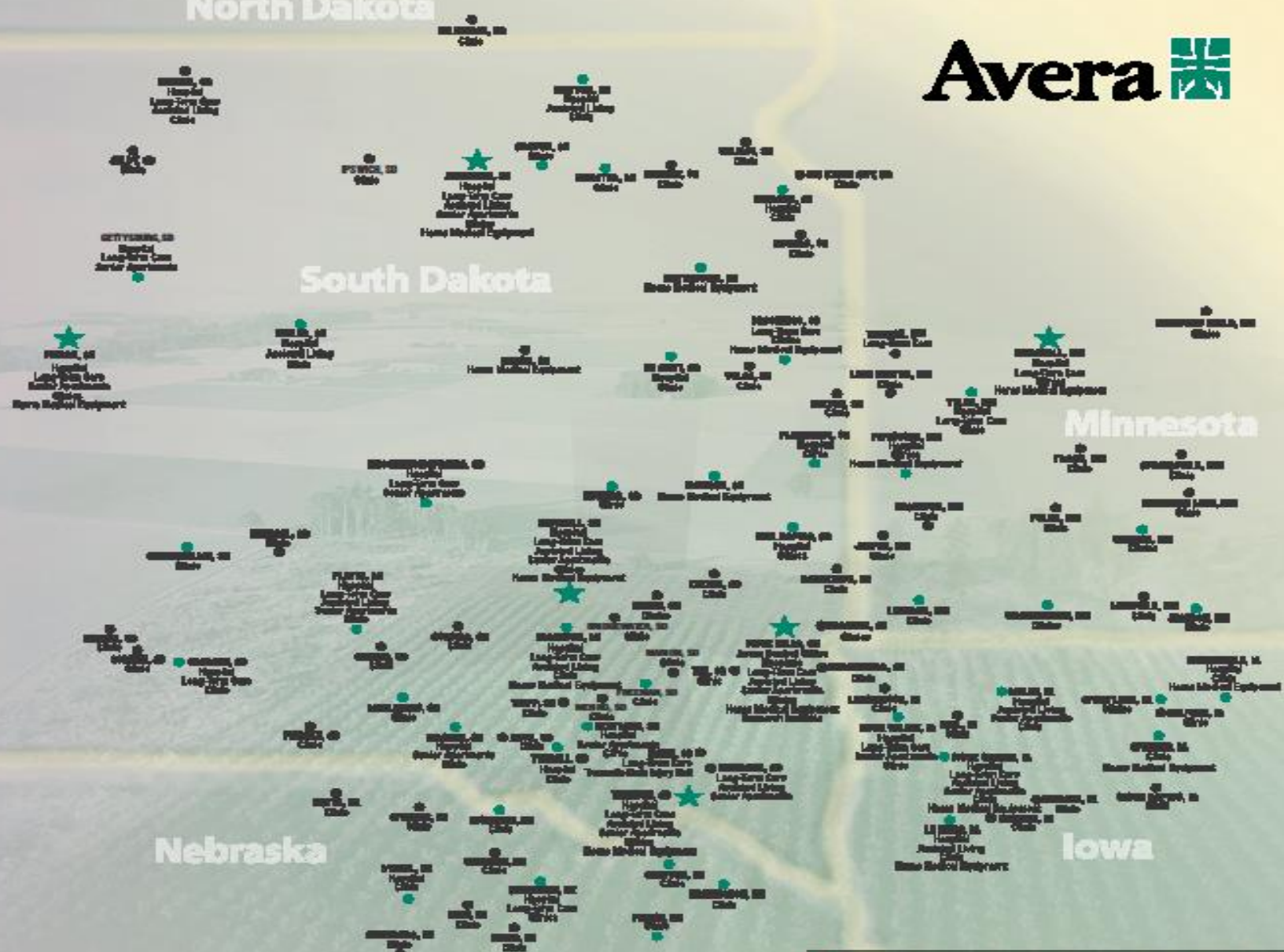
North Dakota

South Dakota

Minnesota

Nebraska

Iowa



★/● Community has Avera facility with Avera eCARE™ technology

The Business Challenge

- Vision for integration initiative Bedside Medication Verification (BMV) but not in position to enable
- Not maximizing system sharing; minimal system-wide visibility
- Current state (pre-healthcare transportation):
 - Fleet Management
 - Personnel
 - Liability
 - Currently Laboratory and Limited Pharmacy
 - Chain of Custody

The Process

- Scope
 - Movement of product throughout the Avera system in a cost effective and efficient manner.
- Solution Approach/Decision
 - Interdisciplinary Committee March 2012
 - Representation from each regions end users
 - Chose MedSpeed January 2013
 - Avera Board Approval February 2013
 - Go Live June 10, 2013
 - Personnel Retention
 - Real Time Chain of Custody

Results

- Outsourcing Advantages
- Added Routes to more rural areas
- Items moved: Laboratory specimens, pharmacy, marketing materials, medical supplies
- Freight/Postage Expense Decreased
- Electronic Tracking
- Real Time Service Recovery

Growth Opportunity

- Move more materials
- Increase integration and redundancy reduction
 - Example: Central pharmacy distribution
 - Estimated 20-30% inventory reduction & 30% decreased outdates



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