AMAZING THINGS ARE HAPPENING HERE

NewYork-Presbyterian

An Academic, Integrated Delivery System

April 2017

Laura Forese, MD

EVP and COO



NewYork-Presbyterian Hospital has 6 Campuses Across Manhattan and Westchester



NewYork-PresbyterianColumbia University Irving Medical Center



NewYork-Presbyterian
Allen Hospital



NewYork-Presbyterian
Morgan Stanley Children's Hospital



NewYork-Presbyterian
Weill Cornell Medical Center



NewYork-Presbyterian
Westchester Division



NewYork-Presbyterian
Lower Manhattan Hospital

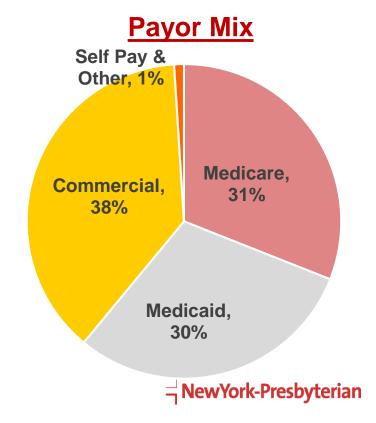




NYPH: A Major Academic Medical Center (2016)

Key Facts

Inpatient Beds	2,515
Discharges	126,694
Deliveries	15,248
Ambulatory Surgeries	103,282
Clinic Visits	753,318
ED Visits	286,696





Note: Payor mix represents percent of inpatient discharges

Affiliated With Two Premier Medical Schools





COLUMBIA UNIVERSITY

College of Physicians and Surgeons





Weill Cornell Medical College





NYPH: Goals of the Merger - 20 years ago



Enhance Quality



Improve Access



Demonstrate Fiscal Stability



Moving to the NewYork-Presbyterian Enterprise

NewYork-Presbyterian Hospital NewYork-Presbyterian Regional Hospital Network

NewYork-Presbyterian

NewYork-Presbyterian Physician Services

NewYork-Presbyterian
Community and
Population Health



NYP Market Trends: Shrinking Inpatient Market (2011-2015)

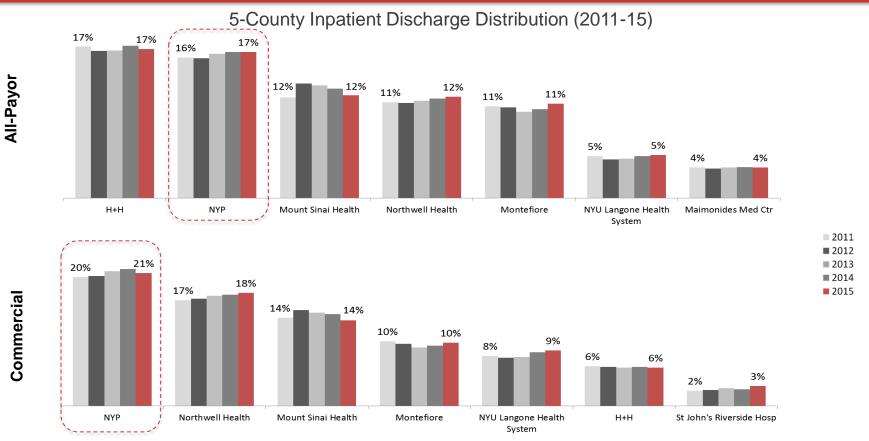
2011-2015 Inpatient Discharges: 5-County

5-County	2015 Volume	2011-2015 Change
All-Payor	998,300	↓ 7%
Commercial	221,771	↓ 9%



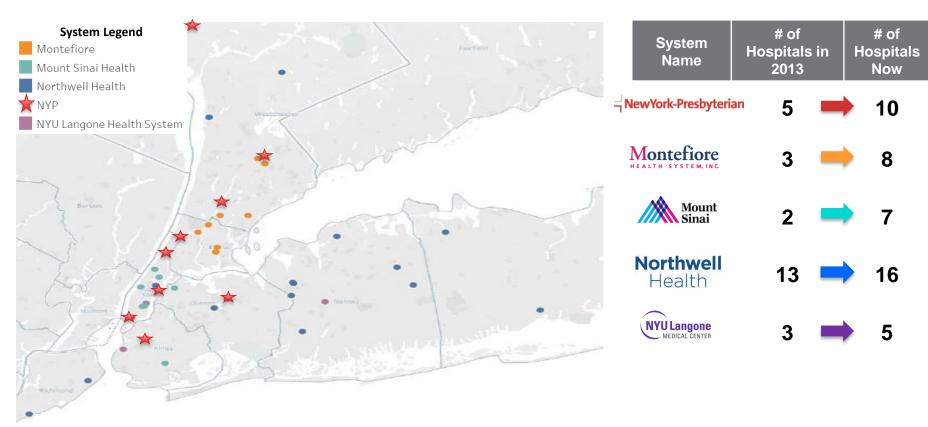


NYP Market Trends: NYP is the Market Leader



Source: SPARCS data; New York State Hospital Inpatient Discharges; Excludes normal newborns; Market defined by Bronx, New York, Kings, Queens, Westchester counties; NYP defined as NYP/CU, NYP/MC, NYP/Allen, NYP/Hudson Valley, NYP/Lawrence, NYP/Queens, NYP/Brooklyn Methodist

NYP Market Trends: Key Competitors Are Consolidating



Note: Map only includes locations of facilities in the Montefiore, Mount Sinai, Northwell, NYP and NYU Health Systems. Only active parent relationships are included. Only acute care facilities are included.

What We Don't Know

- Impact / Pace of change
- Future market size
- Political environment / government intervention
- New entrants / disruption
- Penetration of tiered/narrow networks

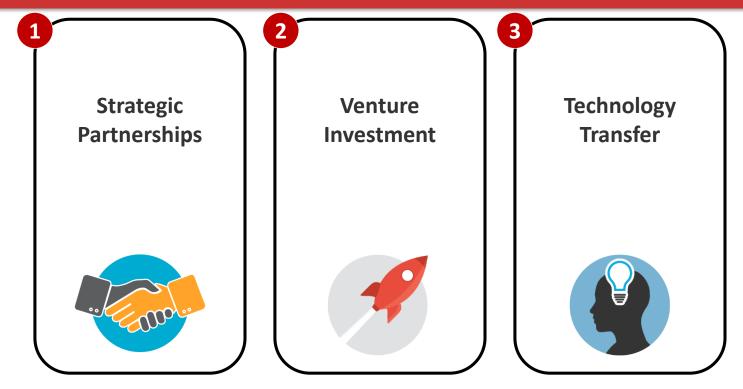


NYPH Strategic Investments: What Are We Not Doing?

- Health Plan
- Home Health
- Nursing Home
- Extensive Primary Care

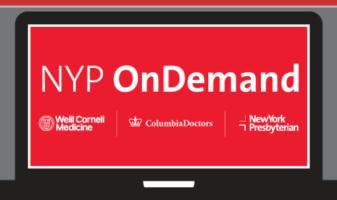


NYPH Strategic Investments: What <u>Are</u> We Doing? Innovation & Ventures



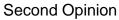


NYPH Strategic Investments: What <u>Are</u> We Doing? NYP OnDemand











Express Care



Urgent Care



Virtual Visit



Digital Consult



NewYork-Presbyterian

Collaboration With Our Medical Schools Differentiates NYP

Service Lines

Strategic Growth Operations Operations Operations Today

Precision Medicine



Tri-institutional Branding





And we're teaching patients' own immune systems to do likewise.

Why do our bodies detect and attack even the tiniest foreign substance but leave a cancerous turnor alone to grow unchecked?

Researchers at Columbia and Weill Cornell found some answers. Then, working with NewYork-Presbyterian, they used their research to develop treatments that trigger patients' own immune systems to recognize cancer and destroy it. And the results, in difficult-to-treat cancers like melanoma, lung, kidney, and colon cancer have been remarkable.

Immunotherapies for other types of cancer are in the works. We're even working on a cancer vaccine. It's all pretty amazing—and it's happening right here at NewYork-Presbyterian. To find a cancer specialist, call 877-NYP-WELL

Weill Cornell Medicine
Sandra and Edward
Meyer Cancer Center

Government

ColumbiaDoctors

Herbert Irving



☐ NewYork-Presbyterian

NewYork-Presbyterian Enterprise

NewYork-Presbyterian Hospital NewYork-Presbyterian Regional Hospital Network

NewYork-Presbyterian

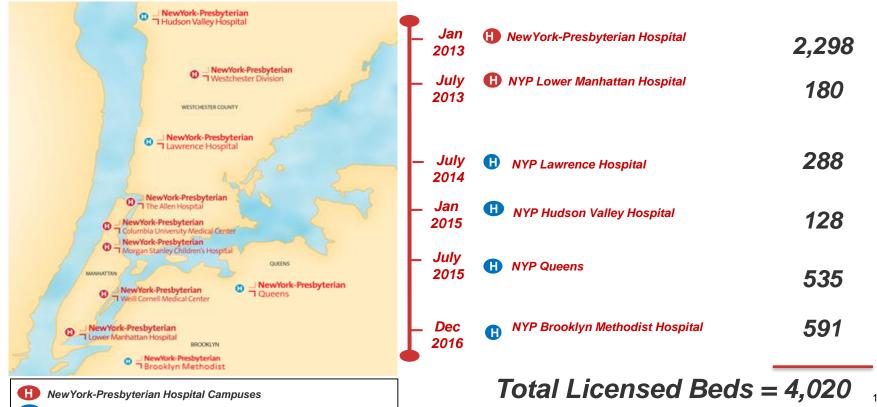
NewYork-Presbyterian
Physician Services

NewYork-Presbyterian
Community and
Population Health



NYPH Has Expanded its Geographic Reach Through the Regional Hospital Network

NewYork-Presbyterian Regional Hospital Network



And, the Addition of Over 800 Physicians through NYP Medical Groups







NYP Is Building a High Quality and Integrated Enterprise Using a Phased Approach

2013 2014 2015 2016 2017 2018 2019+

Phase 1 - Build
Growth/Accumulation
unified brand

Phase 2 - Assimilation

Management & Governance Integration/Standardization

Phase 3 – Integrated Performance
Regionalization of Care





NYP Regionalized Care Focus Areas





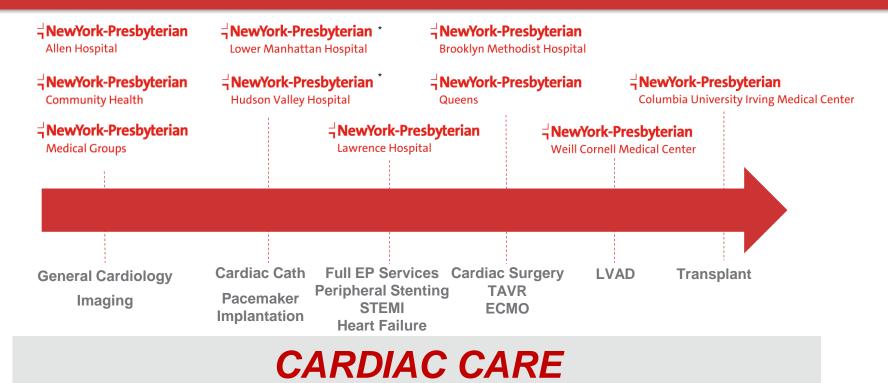








Regionalization Strategy by Service Line





☐ NewYork-Presbyterian

NewYork-Presbyterian Enterprise

NewYork-Presbyterian Hospital NewYork-Presbyterian Regional Hospital Network

NewYork-Presbyterian

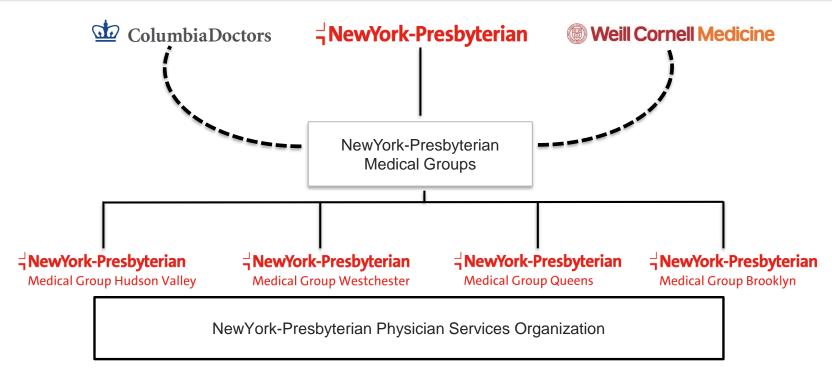
NewYork-Presbyterian Physician Services

NewYork-Presbyterian
Community and
Population Health



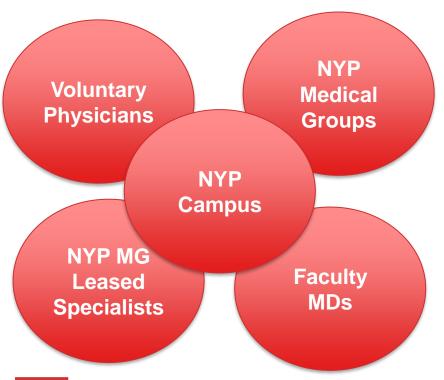


Physician Strategy Aligns Academic and Community Physicians





NYP Physician Services: Key Challenges Physician Management



- Quality Care
- Access
- Align Strategic Priorities & Investment
- Clarify Roles and Accountability



NewYork-Presbyterian

NYP Physician Services: Key Challenges Physician Service Organization

Clinical
Management Care
Coordination
Utilization &
Quality

Physician Recruitment

Practice Management

Real Estate & Logistics

Information Technology

Patient Experience

Risk Management

Human Resources Physician Practice Groups (Employed/Aligned)

Legal/ Compliance

Payer Contracting/ Credentialing Supply Chain

Revenue Cycle

Marketing & Communications



☐ NewYork-Presbyterian

NewYork-Presbyterian Enterprise

NewYork-Presbyterian Hospital NewYork-Presbyterian Regional Hospital Network

NewYork-Presbyterian

NewYork-Presbyterian Physician Services

NewYork-Presbyterian
Community and
Population Health

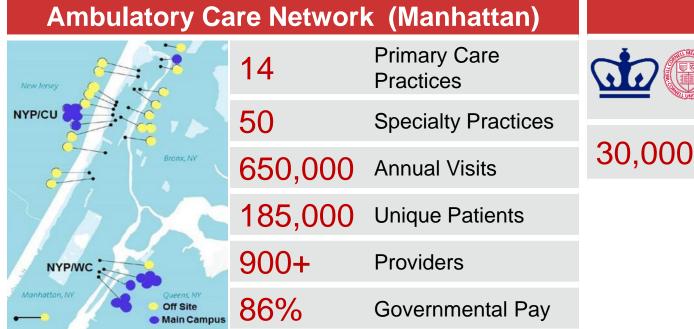


NYP's Multi-Faceted Population Health Strategy is Focused on Five Primary Objectives





NYP is Committed to Serving our Population's Health Needs



ACO		
	Collaborative Effort with the Medical Schools	
00.000	Attributed Medicare	

Lives

ACO

Faculty of 2 affiliated medical schools provide another 3M+ visits annually



Source: 2015 ACN Quality and Performance Improvement Note: Does not include Regional Hospital Network

☐ NewYork-Presbyterian

Enhancing The Quality Of Care Delivery And Managing Utilization



- Regional Health Collaborative launched in 2011
- Patient Centered Medical Home (PCMH)
- 3-year results
 - 28% in admissions
 - 30% in ED visits
- Spencer Foreman Award for Outstanding Community Service





NYP Financial Strength Continues to Build



	NYPH	NYP**
Operating Revenue***	\$5.2B	\$7.4B
Medical School PO Revenue [†]	\$2.0B	\$2.0B
Operating Margin	>5%	>4%
Operating Cash Flow Margin	12.1%	10.3%
Days Cash on Hand	305.2	249.5
\$ Total Net Assets	\$5.8B	\$6.6B
Cash to Debt	151.4%	173.0%



^{**}The data presented in this column is unaudited and, in addition to NYPH, include NYP/Hudson Valley, NYP/Lawrence, NYP/Queens and NYP/Brooklyn Methodist, as if each of these entities had been an indirect subsidiary of NYPH for all of the periods presented.

*** Annualized.

[☐] NewYork-Presbyterian

[†] Source: The Trustees of Columbia University in the City of New York Consolidated Financial Statements June 30, 2015 and 2014 and Cornell University 2014-2015 Financial Report

NewYork-Presbyterian's Strategic Vision

GOAL: To be the BEST



- Recognized leader quality/safety/patient experience
- Culture of respect and empathy
- Integrated, mobile, cutting-edge technology
- Patient-friendly space
- Strong operating margin





Thank You



